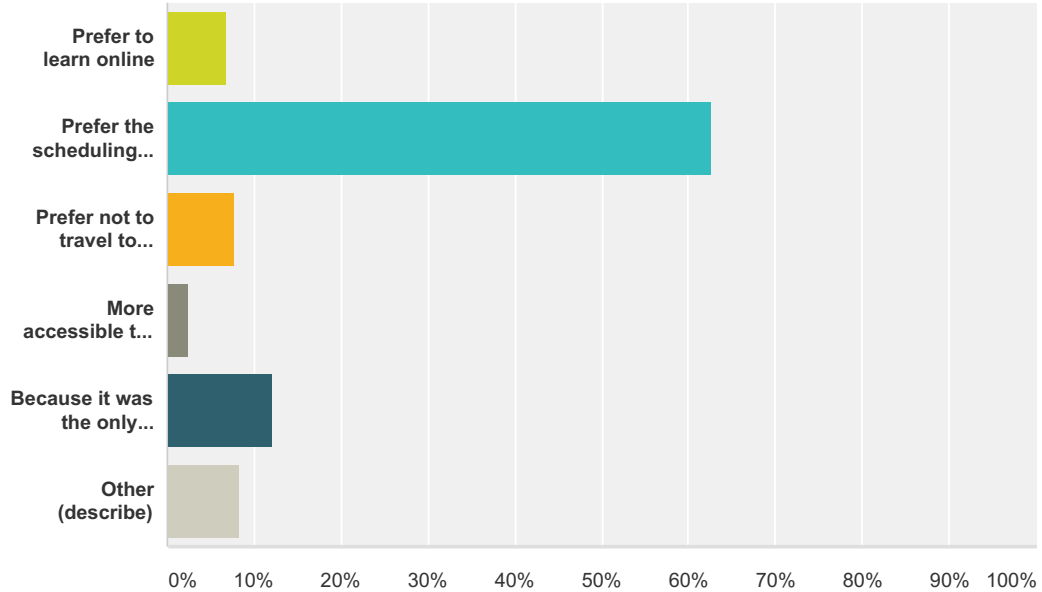


Q1 Please select the most important reason for taking this course in the online format (mark one choice):

Answered: 206 Skipped: 3



Answer Choices	Responses
Prefer to learn online	6.80% 14
Prefer the scheduling flexibility of attending class online	62.62% 129
Prefer not to travel to campus	7.77% 16
More accessible to a person with disabilities	2.43% 5
Because it was the only section(s) of the class available	12.14% 25
Other (describe)	8.25% 17
Total	206

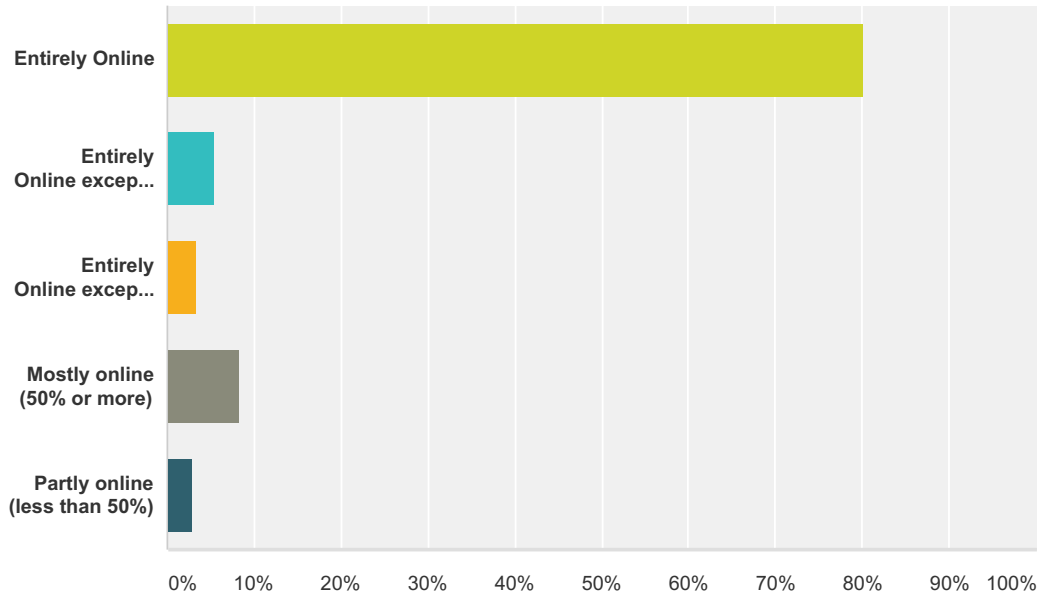
#	Other (describe)	Date
1	To far to drive out to santa rosa	12/16/2014 11:06 PM
2	had to take it as a pre-req for another institution at the last minute	12/16/2014 8:14 AM
3	Wasn't in town.	12/15/2014 8:39 PM
4	Wanted to try an online class.	12/15/2014 3:15 PM
5	work full time and this was this was the only class option that fit my schedule	12/14/2014 10:40 PM
6	out of town	12/14/2014 4:05 PM
7	I live in Sourhern CA and I prefer to learn online .	12/12/2014 6:51 AM
8	the most efficient use of my time: no traffic, no teacher political bs, very structured because teachers cannot digress.	12/11/2014 11:38 AM

Online Student Survey 2014

9	Classroom learning was filled due to late cancellation of another class which my schedule was built around.	12/9/2014 1:28 PM
10	Business	12/8/2014 11:10 PM
11	Only option that would fit my schedule	12/8/2014 10:10 PM
12	Because it's flexible for me since I'm a young mom	12/8/2014 11:22 AM
13	live 90 miles from campus	12/6/2014 9:47 AM
14	cannot make on campus classes however prefer face to face class time	12/5/2014 10:59 PM
15	Worked better because science class schedules don't allow for many options	12/5/2014 8:49 PM
16	Wanted to check it out	12/5/2014 2:23 PM
17	all of the above	12/5/2014 11:24 AM

Q2 In this course class meetings are:

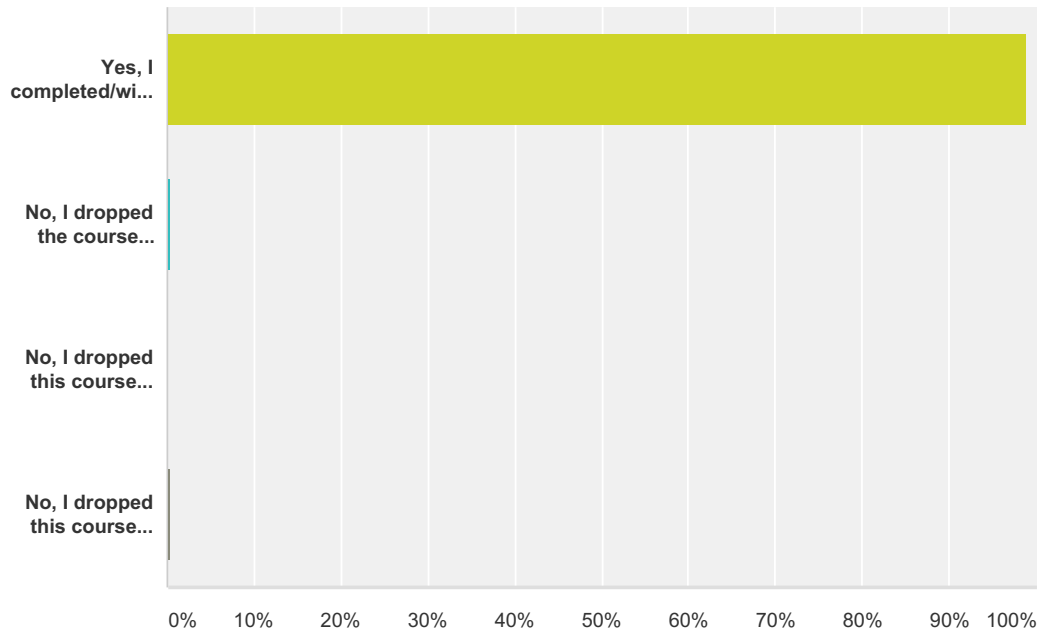
Answered: 206 Skipped: 3



Answer Choices	Responses
Entirely Online	80.10% 165
Entirely Online except for an orientation	5.34% 11
Entirely Online except for exams	3.40% 7
Mostly online (50% or more)	8.25% 17
Partly online (less than 50%)	2.91% 6
Total	206

Q3 Are you still enrolled in, or have you completed, this course?

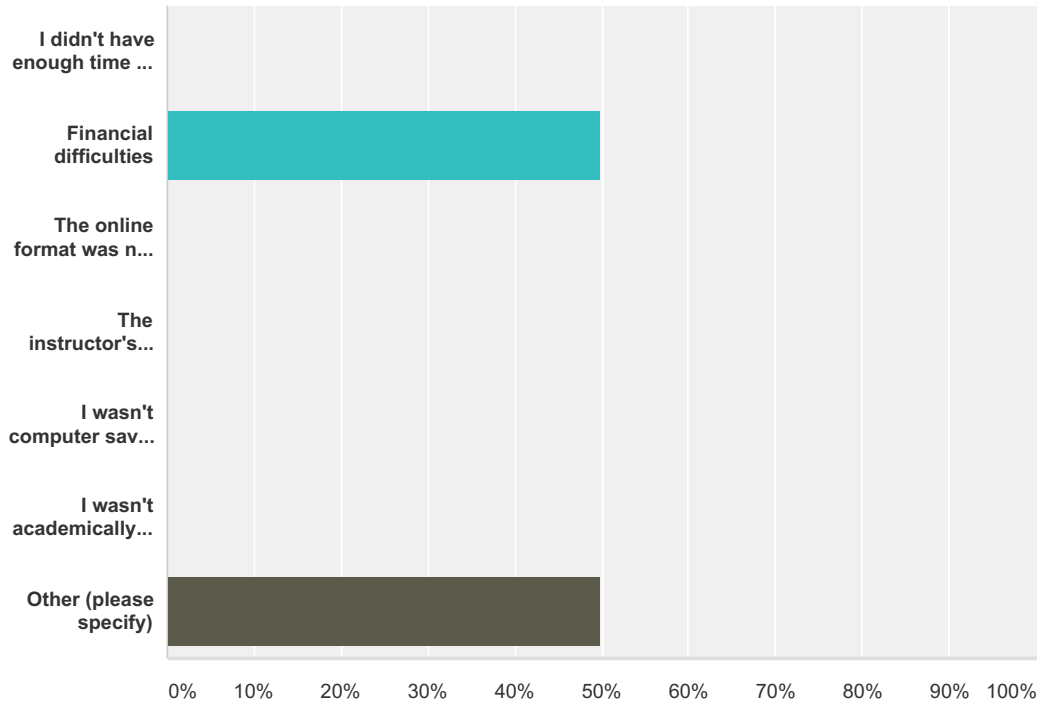
Answered: 206 Skipped: 3



Answer Choices	Responses
Yes, I completed/will complete this course	99.03% 204
No, I dropped the course prior to the deadline to drop and be eligible for a refund	0.49% 1
No, I dropped this course prior to the last day to drop a course without "W" symbol	0.00% 0
No, I dropped this course after the deadlines and received a "W" symbol on my transcript	0.49% 1
Total	206

Q4 Why did you drop the course?

Answered: 2 Skipped: 207

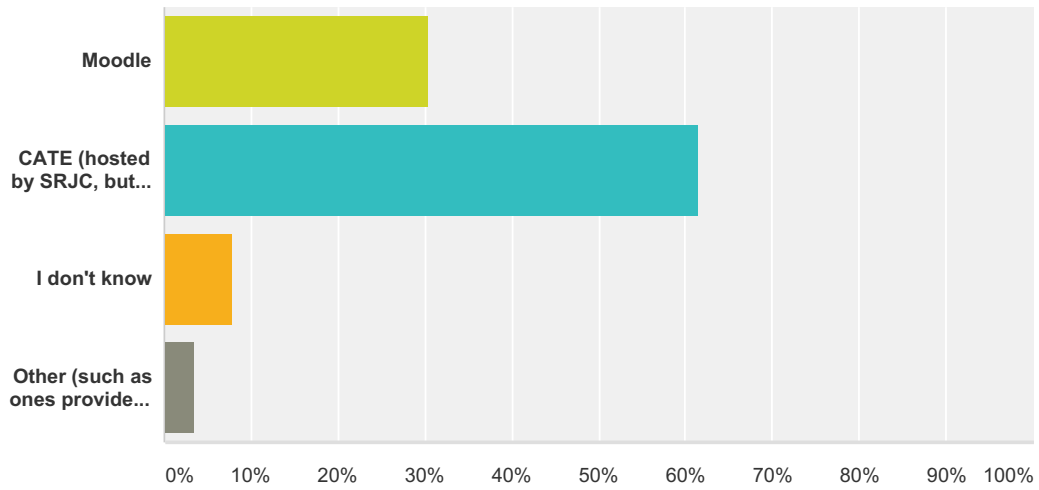


Answer Choices	Responses
I didn't have enough time to devote to this course	0.00% 0
Financial difficulties	50.00% 1
The online format was not a good match for me	0.00% 0
The instructor's style was not a good match for me	0.00% 0
I wasn't computer savvy enough to take an online course yet	0.00% 0
I wasn't academically prepared to take this course	0.00% 0
Other (please specify)	50.00% 1
Total Respondents: 2	

#	Other (please specify)	Date
1	Posterior vitreous detachment	12/9/2014 7:12 PM

Q5 Which platform is your online course based on:

Answered: 200 Skipped: 9

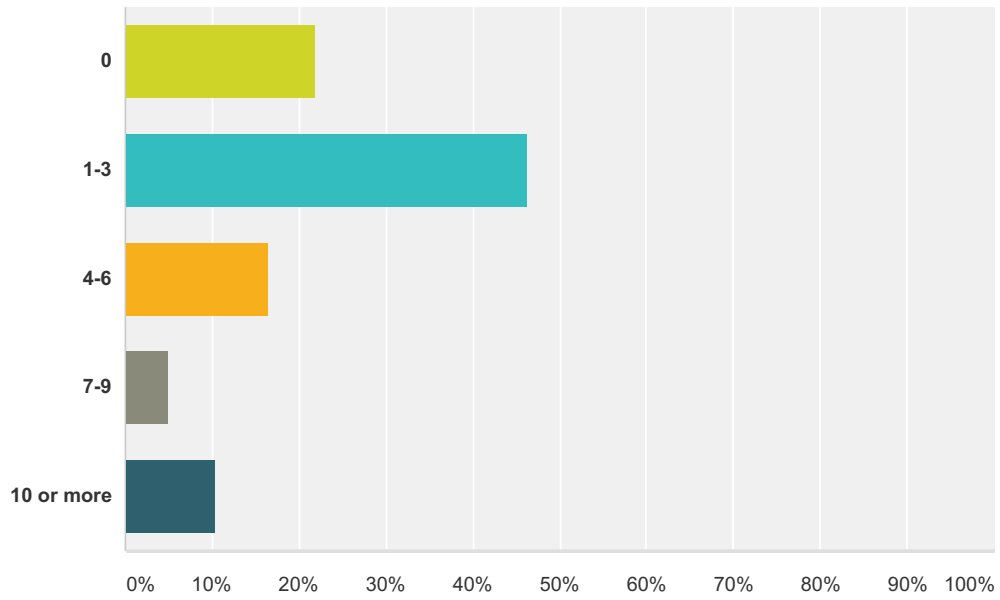


Answer Choices	Responses
Moodle	30.50% 61
CATE (hosted by SRJC, but not Moodle)	61.50% 123
I don't know	8.00% 16
Other (such as ones provided by publishers)	3.50% 7
Total Respondents: 200	

#	Other (such as ones provided by publishers)	Date
1	collabroate	12/16/2014 11:09 PM
2	lessons on a purchased dvd	12/15/2014 8:07 PM
3	teacher's own site -dependable	12/15/2014 9:14 AM
4	Class website	12/14/2014 9:46 PM
5	web page coded by instructor, and video made by instructor	12/14/2014 10:30 AM
6	sonic	12/11/2014 10:03 PM
7	A website created by instructor.	12/11/2014 10:47 AM

Q6 How many online classes have you taken prior to this one?

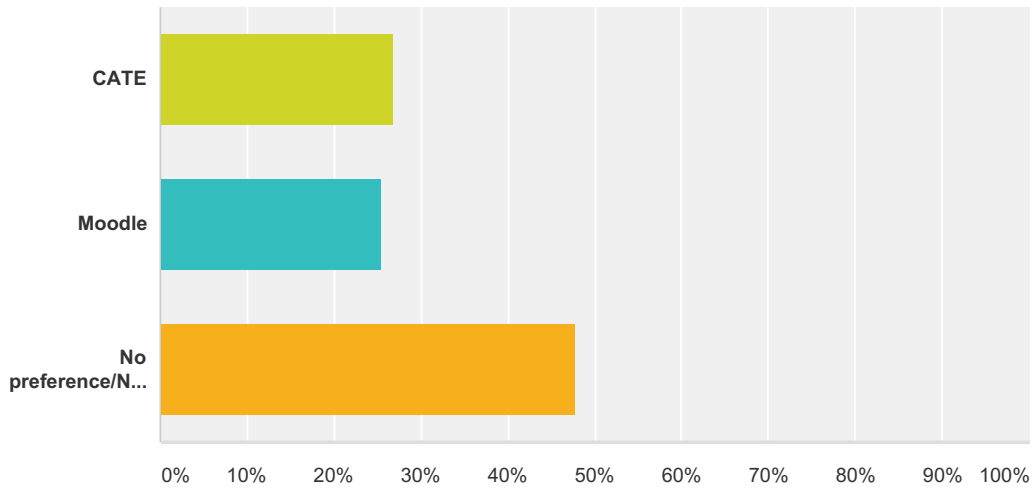
Answered: 201 Skipped: 8



Answer Choices	Responses
0	21.89% 44
1-3	46.27% 93
4-6	16.42% 33
7-9	4.98% 10
10 or more	10.45% 21
Total	201

Q7 Which online class software do you prefer?

Answered: 197 Skipped: 12

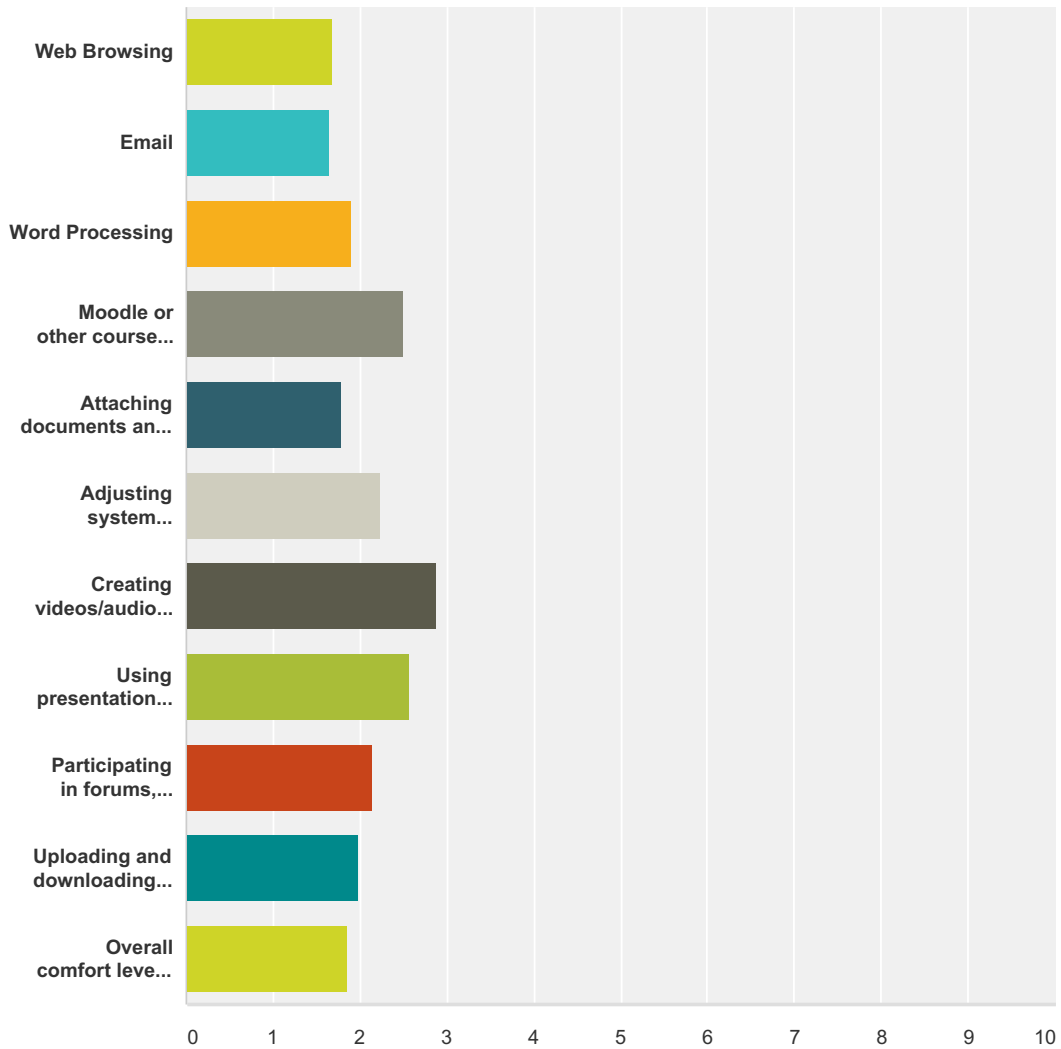


Answer Choices	Responses
CATE	26.90% 53
Moodle	25.38% 50
No preference/Not sure	47.72% 94
Total	197

#	Other (describe)	Date
1	haven't used any other	12/17/2014 10:10 AM
2	This semester I took LIR 10 completely online using moodle, but used canvas.com for another course's homework section and found it more useful and organized. I prefer canvas.com	12/15/2014 10:28 PM
3	Neither one of them is very good	12/15/2014 5:20 PM
4	etudes or teacher's sites	12/15/2014 9:14 AM
5	I used to like CATE but now that I got use to Moodle I prefer Moodle	12/11/2014 2:36 PM
6	YouTube, QuickTime, dislike moodle, hate elluminate	12/11/2014 10:52 AM
7	I find websites creaed by the instructor to be easier to follow than CATE or Moodle. I find CATE easier than Moodle and Moodle is cumbersome and poorly organized.	12/11/2014 10:47 AM
8	Really, Moodle is the way to go. Train your staff in it's use and it will be a wonderful online experience for learning!	12/7/2014 1:01 PM
9	have not tried the other	12/5/2014 11:00 PM
10	Both formats offer advantages, but it's detailed course design that really makes is usable.	12/5/2014 2:29 PM

Q8 How would you rate your computer skills?

Answered: 200 Skipped: 9



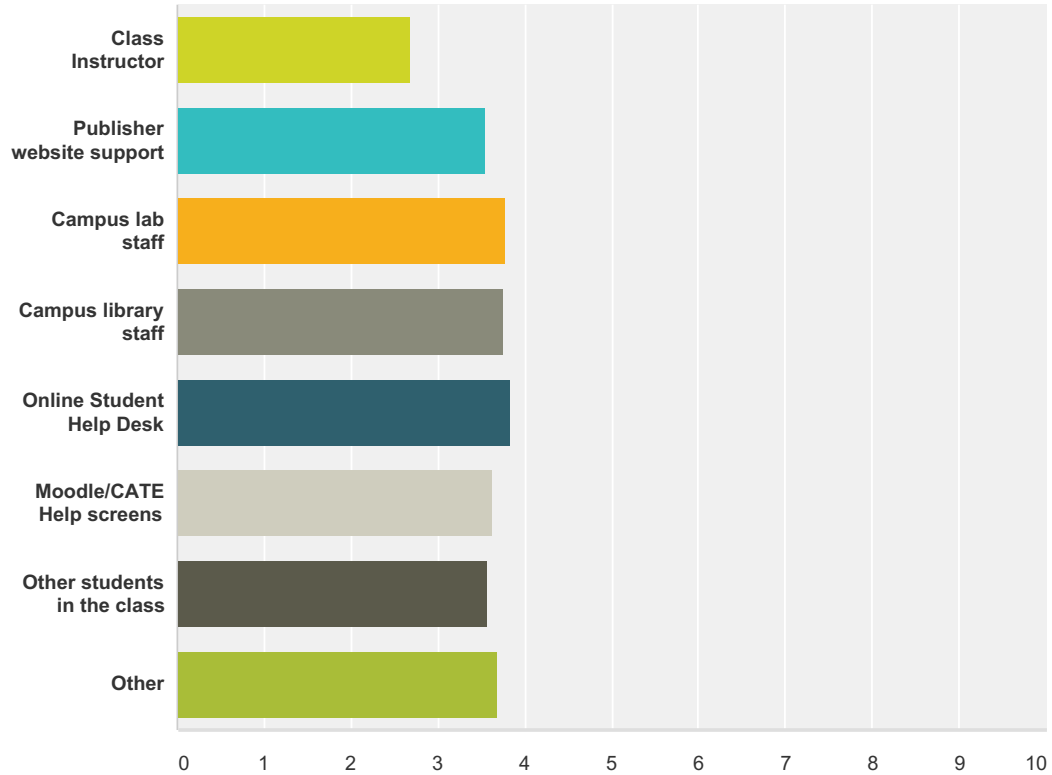
	Very High	High	Average	Low	Very Low	Total	Weighted Average
Web Browsing	52.02% 103	26.77% 53	20.71% 41	0.51% 1	0.00% 0	198	1.70
Email	55.78% 111	24.12% 48	19.10% 38	1.01% 2	0.00% 0	199	1.65
Word Processing	41.41% 82	30.30% 60	25.76% 51	2.53% 5	0.00% 0	198	1.89
Moodle or other course software	18.23% 35	29.69% 57	40.63% 78	6.25% 12	5.21% 10	192	2.51
Attaching documents and images	47.00% 94	29.00% 58	22.00% 44	1.00% 2	1.00% 2	200	1.80
Adjusting system preferences	33.00% 66	22.50% 45	33.50% 67	9.50% 19	1.50% 3	200	2.24

Online Student Survey 2014

Creating videos/audio recordings	20.00% 40	11.50% 23	36.50% 73	24.50% 49	7.50% 15	200	2.88
Using presentation software (PowerPoint, Prezi, Keynote)	26.50% 53	17.00% 34	35.50% 71	15.00% 30	6.00% 12	200	2.57
Participating in forums, messageboards, or chats	33.67% 67	25.13% 50	34.67% 69	5.03% 10	1.51% 3	199	2.16
Uploading and downloading software and files	40.40% 80	26.26% 52	26.77% 53	6.57% 13	0.00% 0	198	1.99
Overall comfort level using computers	42.21% 84	31.66% 63	24.62% 49	1.51% 3	0.00% 0	199	1.85

Q9 How much technical assistance for this course did you receive from the following sources?

Answered: 201 Skipped: 8



	A lot	Some	A little	I didn't use	Total	Weighted Average
Class Instructor	18.91% 38	25.87% 52	21.39% 43	33.83% 68	201	2.70
Publisher website support	4.50% 9	10.00% 20	13.00% 26	72.50% 145	200	3.54
Campus lab staff	1.50% 3	6.50% 13	6.00% 12	86.00% 172	200	3.77
Campus library staff	1.50% 3	5.50% 11	9.50% 19	83.50% 167	200	3.75
Online Student Help Desk	0.50% 1	3.48% 7	6.97% 14	89.05% 179	201	3.85
Moodle/CATE Help screens	2.01% 4	7.04% 14	16.08% 32	74.87% 149	199	3.64
Other students in the class	2.51% 5	9.55% 19	16.08% 32	71.86% 143	199	3.57
Other	5.47% 7	4.69% 6	3.91% 5	85.94% 110	128	3.70

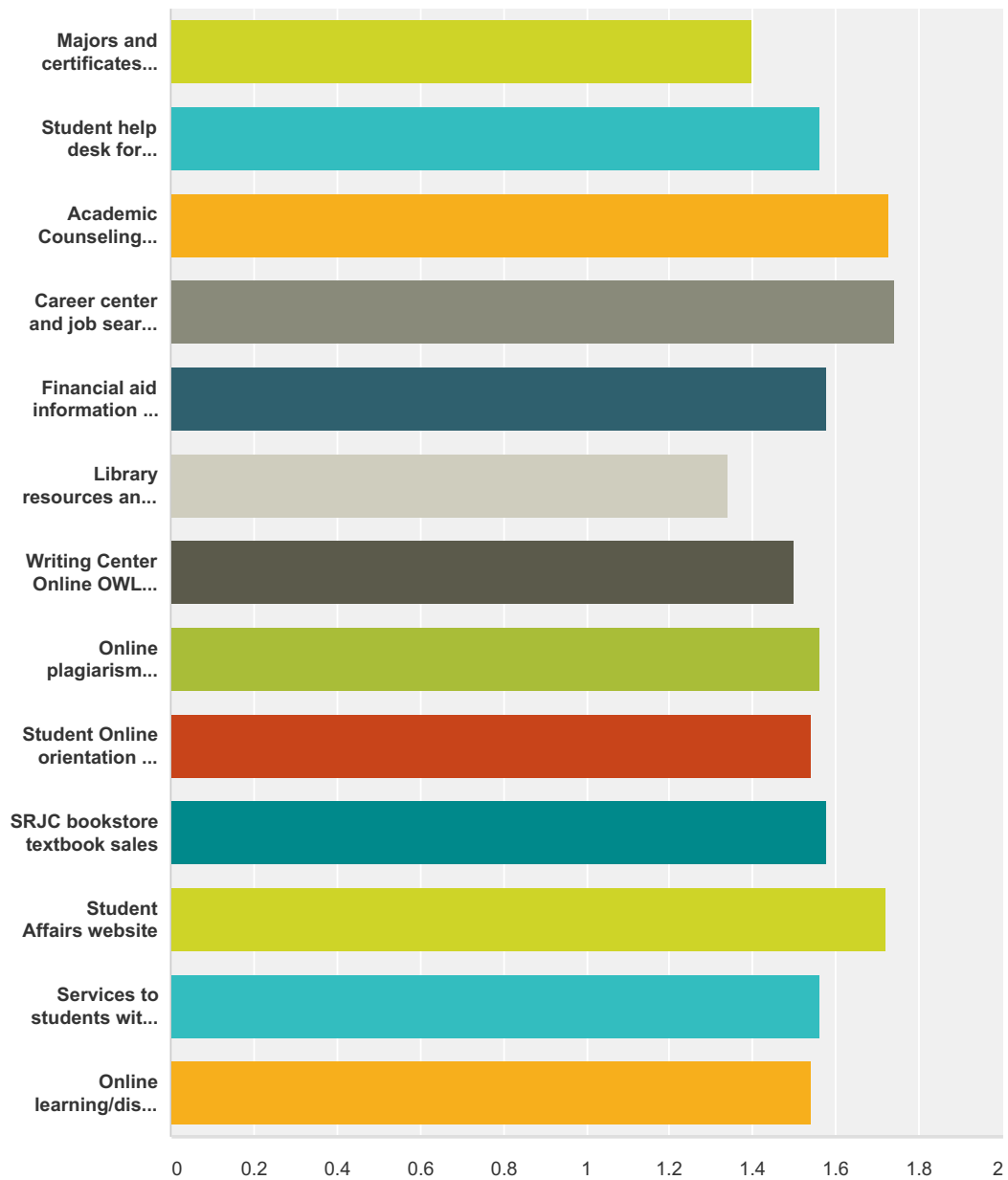
#	If other, please specify:	Date
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Online Student Survey 2014

1	Computer issues were due to conflicts in the many different applications' coding and operating system platforms..	12/24/2014 10:42 AM
2	Overall I prefer to learn in a classroom setting. Learning online can be very challenging and frustrating if the system isnt working properly.	12/16/2014 12:34 PM
3	google search	12/15/2014 8:07 PM
4	IT professional	12/15/2014 5:28 PM
5	Info on class website	12/14/2014 9:46 PM
6	Searched internet for supporting technical information	12/13/2014 9:34 AM
7	My spouse.	12/13/2014 12:57 AM
8	text Book	12/11/2014 12:41 PM
9	web master for student.santarosa.edu	12/11/2014 11:40 AM
10	I had to hire a tutor in order to pass the class; I am not a good candidate for online learning.	12/9/2014 1:30 PM
11	family member	12/7/2014 7:55 PM
12	my husband	12/6/2014 9:26 AM
13	Software support for my laptop when I couldn't get the video to work as it turns out it was something that the JC lab helped with better and I got a years worth of software support.. \$\$	12/5/2014 8:54 PM

Q10 Rate your satisfaction with the online student support services available at SRJC.

Answered: 182 Skipped: 27



	Satisfied	Neutral	Unsatisfied	Didn't Access or Use	Total	Weighted Average
Majors and certificates website	41.99% 76	22.10% 40	2.21% 4	33.70% 61	181	1.40
Student help desk for technical support	13.19% 24	13.19% 24	1.10% 2	72.53% 132	182	1.56
Academic Counseling Online ("Ask a Counselor")	10.99% 20	12.09% 22	3.85% 7	73.08% 133	182	1.73

Online Student Survey 2014

Career center and job search website	13.07% 23	18.18% 32	3.98% 7	64.77% 114	176	1.74
Financial aid information and Online application forms	30.77% 56	20.88% 38	6.59% 12	41.76% 76	182	1.58
Library resources and services ("Ask a Librarian")	31.32% 57	12.09% 22	1.65% 3	54.95% 100	182	1.34
Writing Center Online OWL —Online Modules	13.74% 25	10.44% 19	1.10% 2	74.73% 136	182	1.50
Online plagiarism evaluation software (Turnitin)	23.63% 43	17.03% 31	3.85% 7	55.49% 101	182	1.56
Student Online orientation to SRJC	26.52% 48	22.10% 40	2.76% 5	48.62% 88	181	1.54
SRJC bookstore textbook sales	38.33% 69	21.11% 38	9.44% 17	31.11% 56	180	1.58
Student Affairs website	7.22% 13	16.11% 29	0.56% 1	76.11% 137	180	1.72
Services to students with disabilities	10.67% 19	11.80% 21	0.56% 1	76.97% 137	178	1.56
Online learning/distance education help pages	20.90% 37	15.82% 28	2.82% 5	60.45% 107	177	1.54

#	Other (describe)	Date
1	Turnitin is not 100% reliable as it's artificial intelligence, however, too many teachers think it's God. Yet teachers in the know realize a student will use use many computers and numerous storage media wherein many copies of their original work abound. As such their work is flagged as plagerized; especially women have different names including nicknames or former marred names. I liked using it with teachers in the know; as my written work was often rated as grade level 19 work that I was able to produce then without as many computer snafus as of late.	12/24/2014 10:56 AM
2	instructor guidance (except one instructor) was very helpful	12/15/2014 8:13 PM
3	I am a Cal Poly graduate taking classes for fun, so I do not use the same resources as students new to college.	12/13/2014 9:40 AM
4	Admissions Office (by phone) - Satisfied	12/10/2014 12:37 PM
5	The online learning seemed circuitous	12/5/2014 7:03 PM

Online Student Survey 2014

Q11 List any online student support services you needed that were not available.

Answered: 30 Skipped: 179

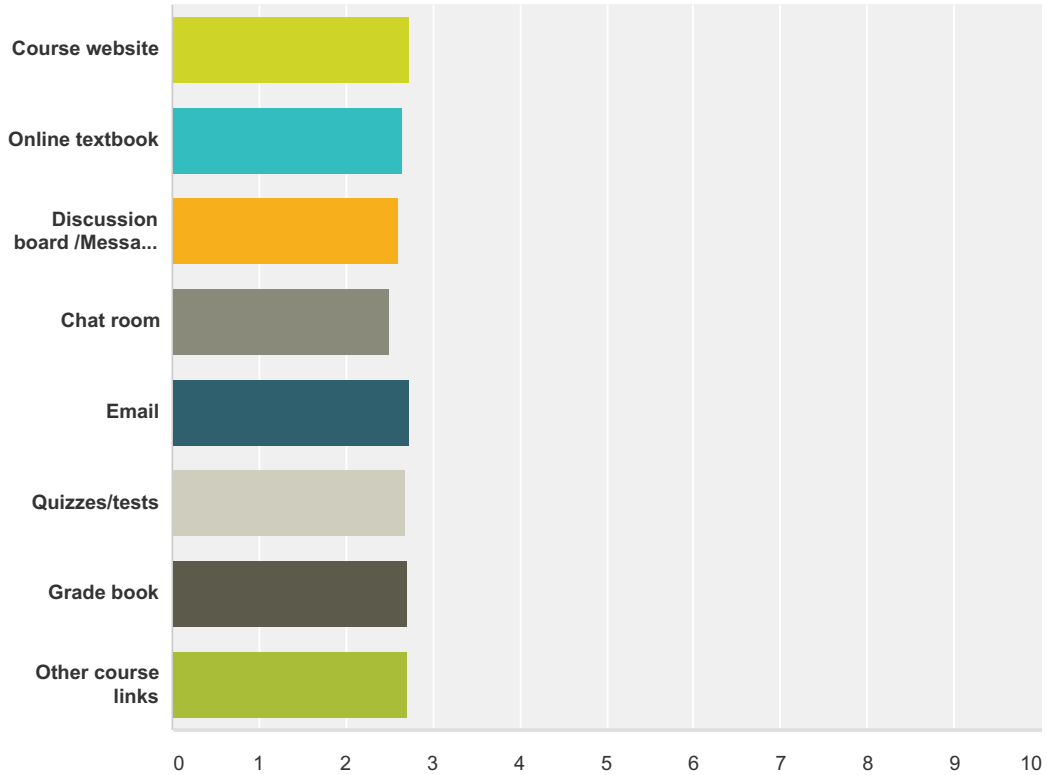
#	Responses	Date
1	STUDENT ONLINE ORIENTATION TO SRJC. I was made to complete the course twice, however, no record of either on my grades although it was a pass/fail orientation. See: COUN 901 section 1844 Jerry Thao CATE Moodle You are enrolled on this Moodle roster Vince Hamilton No class website at this time WHY DOES MY CUBBY SHOW ME REGISTERED FOR: BOT 770 section 2256 Walter Chesbro No class website at this time. I DID NOT REGISTER FOR THIS CLASS.	12/24/2014 10:56 AM
2	n/a	12/16/2014 12:42 PM
3	N/A	12/15/2014 8:46 PM
4	computer lab assistance was always top notch - thanks	12/15/2014 8:13 PM
5	N/A	12/15/2014 3:19 PM
6	I just need the classes required for my online degree to be offered online.	12/15/2014 9:21 AM
7	Disabled students services for distance students who have no access to campus. Way to get ID stickers mailed to students in other cities who have SRJC ID (needed for software discounts).	12/14/2014 9:51 PM
8	phone and E.mail	12/13/2014 1:04 AM
9	N/A	12/11/2014 8:16 PM
10	I try to figure out by myself how to do my work	12/11/2014 2:41 PM
11	none	12/11/2014 10:51 AM
12	N/A	12/10/2014 9:09 AM
13	I am 57 and I think it would be helpful to advise re-entry students who have been out of school 40 years that online learning is more difficult than being in a classroom.	12/9/2014 1:34 PM
14	No	12/8/2014 11:14 PM
15	None	12/8/2014 3:51 PM
16	Homework help	12/8/2014 10:32 AM
17	None	12/7/2014 9:56 PM
18	I did not need any online student support services	12/6/2014 5:35 PM
19	Overcoming math fears!	12/6/2014 3:51 PM
20	None that I can think of. Sorry.	12/6/2014 2:38 PM
21	Help from my teacher in the two days before each assignment was due for my excel class with Norman Rose.	12/6/2014 9:55 AM
22	I needed help in my computer science class and found it difficult to find resources on campus tgat were knowledge in the topic. I.e. finding lab hours online.	12/5/2014 11:43 PM
23	every thing is ok	12/5/2014 9:08 PM
24	none	12/5/2014 7:03 PM
25	To meet with a counselor on a Friday. No counselor as the office is closed Friday's. Making it hard for people that work m-th.	12/5/2014 3:38 PM
26	n/a	12/5/2014 2:30 PM
27	I didn't use it.	12/5/2014 2:20 PM

Online Student Survey 2014

28	N/A	12/5/2014 1:52 PM
29	Math 371 and 372. I wish there were online courses for Math classes. And also math help for challenged students. There used to be but because it was taken away, I had to quit math this year and take an online slower paced math course from another university outside of California so that I can get that Math Transcript to transfer to a university. Would't it be better to keep these funds at SRJC? instead of another school?	12/5/2014 1:14 PM
30	none	12/5/2014 11:29 AM

Q12 How satisfied are you with the following technical aspects of this online course?

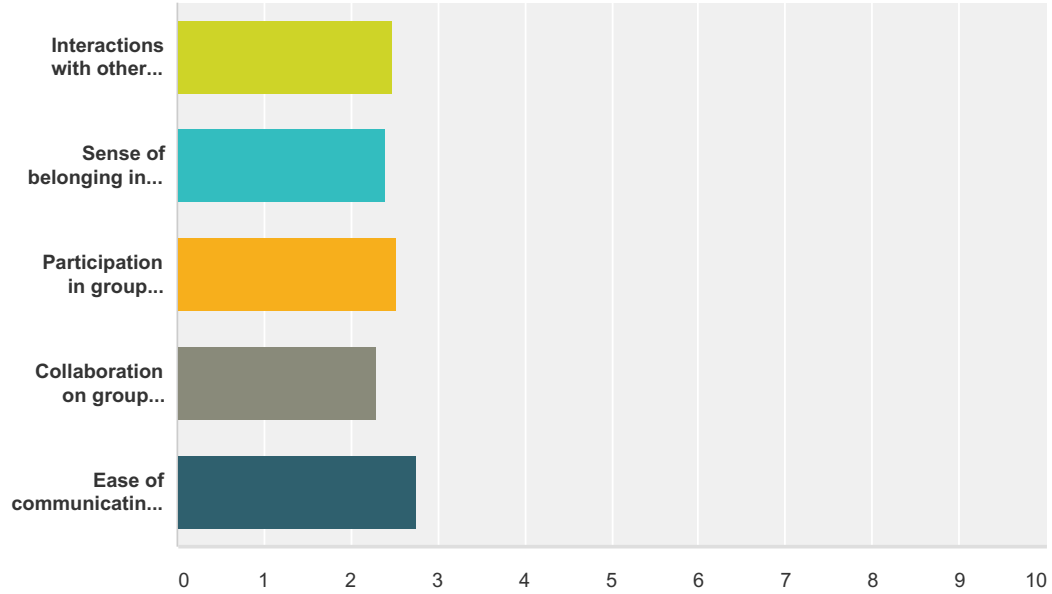
Answered: 181 Skipped: 28



	Unsatisfied	Neutral	Satisfied	Not Applicable	Total	Weighted Average
Course website	5.00% 9	16.67% 30	77.78% 140	0.56% 1	180	2.73
Online textbook	2.23% 4	12.29% 22	35.20% 63	50.28% 90	179	2.66
Discussion board /Message List /Forum	6.08% 11	26.52% 48	65.75% 119	1.66% 3	181	2.61
Chat room	5.52% 10	17.68% 32	35.91% 65	40.88% 74	181	2.51
Email	2.21% 4	19.89% 36	71.82% 130	6.08% 11	181	2.74
Quizzes/tests	7.18% 13	15.47% 28	74.03% 134	3.31% 6	181	2.69
Grade book	6.67% 12	15.56% 28	76.67% 138	1.11% 2	180	2.71
Other course links	2.91% 5	20.35% 35	66.28% 114	10.47% 18	172	2.71

Q13 How satisfied are you with the following learning community aspects of your online courses?

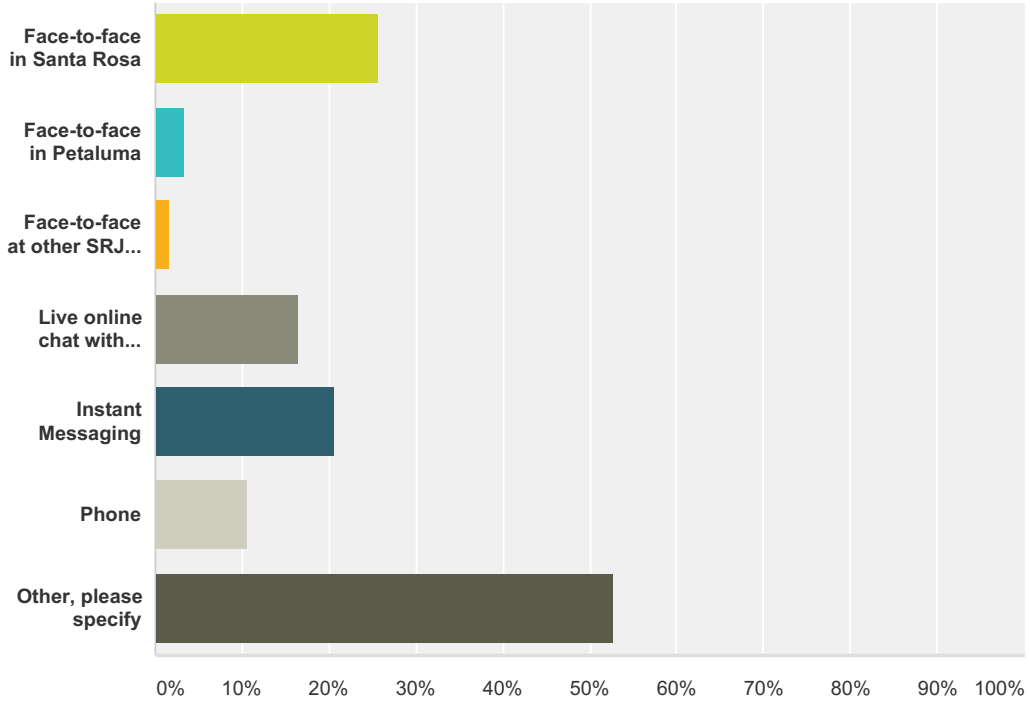
Answered: 182 Skipped: 27



	Unsatisfied	Neutral	Satisfied	Not Applicable	Total	Weighted Average
Interactions with other students	8.79% 16	29.12% 53	53.30% 97	8.79% 16	182	2.49
Sense of belonging in the class	13.19% 24	29.67% 54	51.10% 93	6.04% 11	182	2.40
Participation in group discussions (if applicable)	7.14% 13	24.73% 45	50.00% 91	18.13% 33	182	2.52
Collaboration on group projects (if applicable)	7.18% 13	21.55% 39	22.65% 41	48.62% 88	181	2.30
Ease of communicating with instructor	5.59% 10	12.85% 23	80.45% 144	1.12% 2	179	2.76

**Q14 Which of the following types of office hours did you access during this course?
Check all that apply**

Answered: 121 Skipped: 88



Answer Choices	Responses
Face-to-face in Santa Rosa	25.62% 31
Face-to-face in Petaluma	3.31% 4
Face-to-face at other SRJC campus location	1.65% 2
Live online chat with instructor using Moodle or other software (Blackboard Collaborate)	16.53% 20
Instant Messaging	20.66% 25
Phone	10.74% 13
Other, please specify	52.89% 64
Total Respondents: 121	

#	Other, please specify	Date
1	Emails . . . for instructor's convenience.	12/24/2014 10:56 AM
2	Forums	12/23/2014 6:13 PM
3	Email	12/20/2014 5:31 PM
4	none	12/18/2014 7:30 PM
5	message board private message	12/18/2014 12:11 PM

Online Student Survey 2014

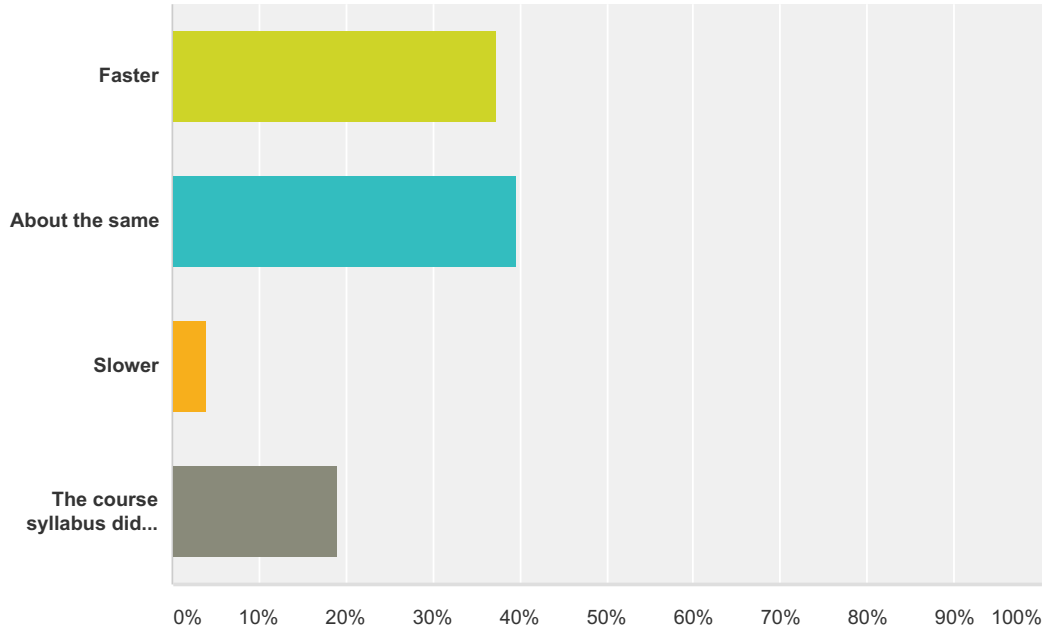
6	email	12/17/2014 10:14 AM
7	email	12/16/2014 11:13 PM
8	just email	12/16/2014 8:19 AM
9	email	12/16/2014 8:16 AM
10	Whenever I had a question, I emailed the instructor and she always made an effort to respond with help.	12/15/2014 10:34 PM
11	E-mail	12/15/2014 8:43 PM
12	indesign message board, difficult	12/15/2014 8:13 PM
13	email	12/15/2014 1:12 PM
14	Email with instructor	12/14/2014 9:51 PM
15	email	12/14/2014 10:34 AM
16	email	12/14/2014 1:26 AM
17	email	12/13/2014 4:10 PM
18	email	12/13/2014 10:30 AM
19	Just used email - always got a fast response so office visits were not needed.	12/13/2014 9:40 AM
20	E. mail	12/13/2014 1:04 AM
21	email with instructor	12/12/2014 10:54 PM
22	email	12/12/2014 1:00 PM
23	Email and Message Board	12/12/2014 12:09 PM
24	email	12/11/2014 8:08 PM
25	Email	12/11/2014 5:05 PM
26	email	12/11/2014 2:41 PM
27	email	12/11/2014 2:11 PM
28	email messages	12/11/2014 12:44 PM
29	email teacher is great	12/11/2014 11:42 AM
30	Email during office hours.	12/11/2014 10:51 AM
31	Email	12/10/2014 12:37 PM
32	email with instructor	12/10/2014 11:43 AM
33	email	12/9/2014 4:44 PM
34	I don't understand the question	12/9/2014 1:34 PM
35	e-mail	12/9/2014 9:26 AM
36	N/a	12/8/2014 11:14 PM
37	Message board	12/8/2014 3:51 PM
38	email	12/8/2014 3:50 PM
39	Private messaging	12/8/2014 8:01 AM
40	email	12/8/2014 12:05 AM
41	Email	12/7/2014 11:25 PM
42	email	12/7/2014 9:56 PM
43	email and message board	12/7/2014 1:06 PM

Online Student Survey 2014

44	email with instructor and TA	12/7/2014 10:25 AM
45	Message Board	12/7/2014 8:38 AM
46	email	12/7/2014 7:29 AM
47	Message Board	12/6/2014 2:38 PM
48	none	12/6/2014 10:37 AM
49	Email to instructor	12/6/2014 7:24 AM
50	email	12/5/2014 11:43 PM
51	tutoring in petaluma campus	12/5/2014 11:04 PM
52	Email	12/5/2014 10:12 PM
53	Email	12/5/2014 6:46 PM
54	email	12/5/2014 5:48 PM
55	email	12/5/2014 5:29 PM
56	Email	12/5/2014 5:24 PM
57	email	12/5/2014 3:43 PM
58	email	12/5/2014 3:02 PM
59	email	12/5/2014 2:32 PM
60	none	12/5/2014 2:04 PM
61	correspondence by e-mail was great!	12/5/2014 1:14 PM
62	none	12/5/2014 1:01 PM
63	Emailing	12/5/2014 12:36 PM
64	none	12/5/2014 11:29 AM

Q15 How would you compare the time it took for your instructor to respond to your online inquiries, versus what is specified in the course syllabus?

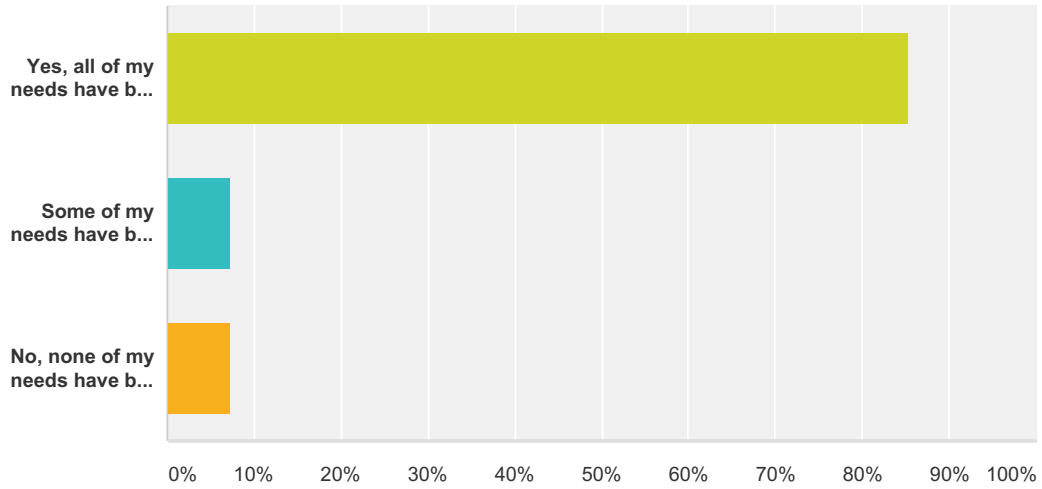
Answered: 179 Skipped: 30



Answer Choices	Responses	
Faster	37.43%	67
About the same	39.66%	71
Slower	3.91%	7
The course syllabus did not specify the response time/ I don't remember the response time	18.99%	34
Total		179

Q16 If you are a person with a disability, were all of the required or reasonably necessary portions of this course provided in an accessible format to you?

Answered: 55 Skipped: 154



Answer Choices	Responses
Yes, all of my needs have been met	85.45% 47
Some of my needs have been met	7.27% 4
No, none of my needs have been met	7.27% 4
Total	55

Online Student Survey 2014

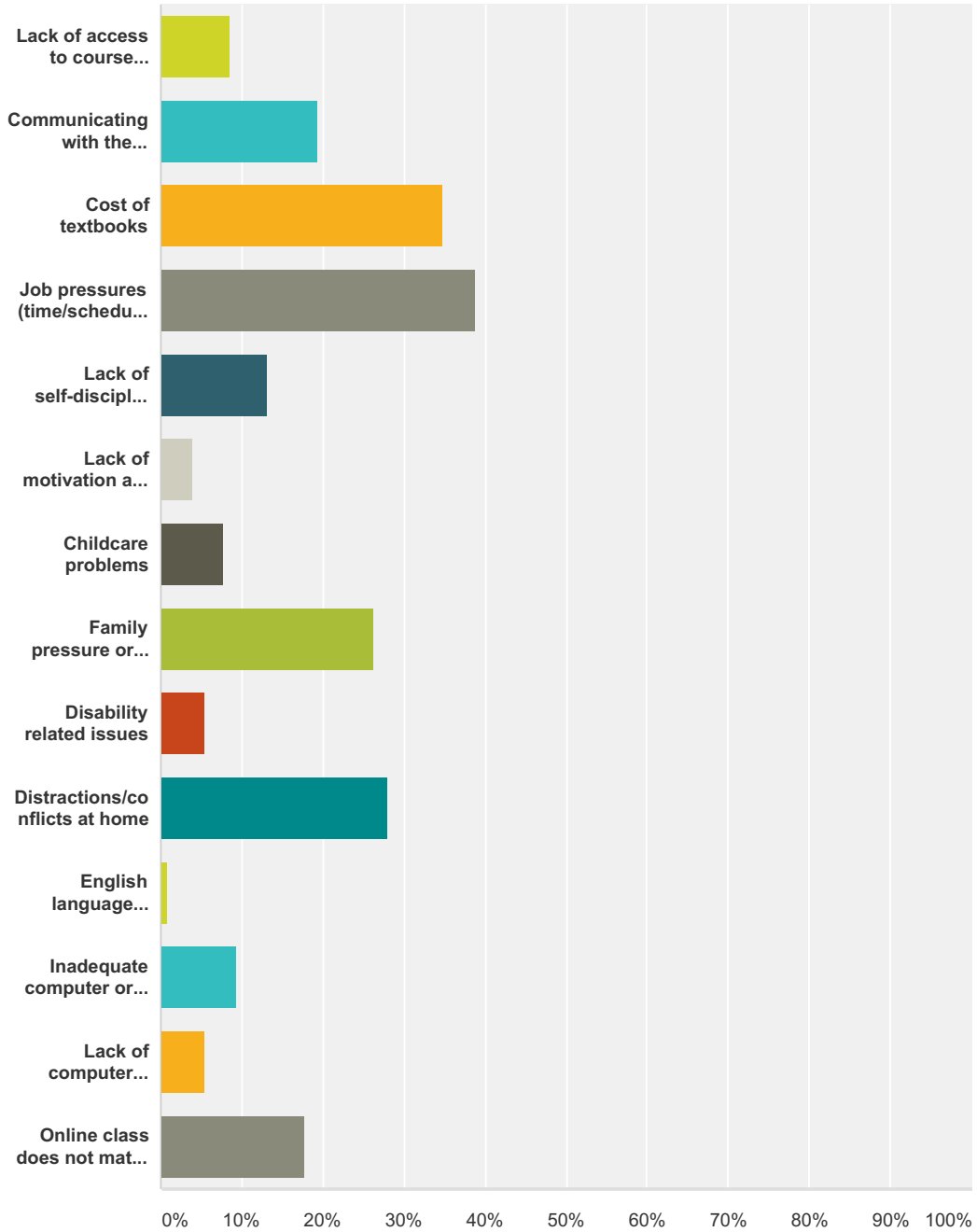
Q17 If not, please describe the challenges you encountered.

Answered: 8 Skipped: 201

#	Responses	Date
1	SRJC is lagging in processing my DOR / disability claim because KP is being investigated for falsifying records and/or drawing from diagnoses from 30-40 years ago that do not apply (funding incentives). http://www0.pressdemocrat.com/.../2014.../articles/140619822	12/24/2014 10:56 AM
2	myITlab is crap. Find another option.	12/22/2014 9:00 AM
3	My ITlab was very hard to work with, sometimes it would mark you wrong for a answer you got right. Secondly, I feel that online learnig isnt for me, when I am faced with questions and problems a prefer a teacher in the classroom to help guide me.	12/16/2014 12:42 PM
4	N/A	12/11/2014 10:51 AM
5	This class was very organized, Prof. very responsive and explicit in expectations and directions, so class lesson were easy to understand.	12/7/2014 1:06 PM
6	No challenges with this course.	12/6/2014 2:38 PM
7	everything is ok	12/5/2014 9:08 PM
8	n/a	12/5/2014 11:29 AM

**Q18 What were the greatest challenges for you in participating in this online class?
(Check all that apply)**

Answered: 129 Skipped: 80



Answer Choices	Responses
Lack of access to course related information and materials	8.53% 11
Communicating with the instructor	19.38% 25
Cost of textbooks	34.88% 45

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Job pressures (time/schedule conflicts)	38.76%	50
Lack of self-discipline to study or go to the class site	13.18%	17
Lack of motivation and interest in attending college	3.88%	5
Childcare problems	7.75%	10
Family pressure or responsibilities	26.36%	34
Disability related issues	5.43%	7
Distractions/conflicts at home	27.91%	36
English language learning problems	0.78%	1
Inadequate computer or internet access	9.30%	12
Lack of computer skills/computer literacy	5.43%	7
Online class does not match my learning style	17.83%	23
Total Respondents: 129		

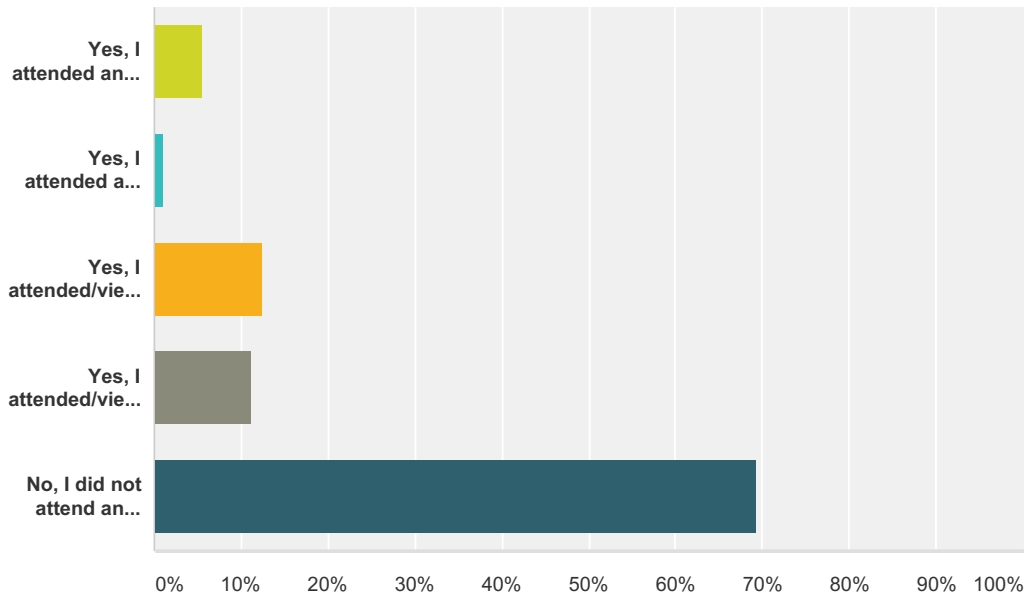
#	Other (describe)	Date
1	Telemedicine is a farce with law enforcement in the middle making stuff up.	12/24/2014 10:56 AM
2	Crappy program simulation. myITlab is garbage. I can't even begin to tell you how frustrating it was at times	12/22/2014 9:00 AM
3	negative criticism from instructor didn't motivate me as a student to want to be in her class. She was directly harsh when it came to grading rather than being a teacher and looking for the positive in student improvement and overall learning.	12/18/2014 12:11 PM
4	No challenges really	12/16/2014 1:46 PM
5	often unable to pre-read for upcoming lectures. indesign class did not match my learning style	12/15/2014 8:13 PM
6	Would have asked a lot more questions in a classroom	12/15/2014 7:04 PM
7	MS Office has multiple ways to do a task, the simulation only asked for the one that it was programmed with and thus was frustrating. More attempts allowed would help, 5 does not work well.	12/15/2014 5:35 PM
8	no challenges	12/14/2014 10:34 AM
9	None- I had no challenges with this course. It was excellently presented.	12/12/2014 12:09 PM
10	Sometimes it was hard to wrap my head around the instructor's on-line explanations	12/11/2014 12:44 PM
11	There was no option to subscribe to the class message board by email. In other schools, I've been able to get Professor posts to the message board via email so that I don't miss anything critical. Sometimes I would just miss the message by a day or so and it would be frustrating because I wasn't able to log into the message board every day.	12/10/2014 12:37 PM
12	class was based on a PC and I have a mac	12/10/2014 11:43 AM
13	time	12/9/2014 4:44 PM
14	Too much work for a 1 unit class.	12/8/2014 12:05 AM
15	Norman Rose was not available and/or helpful on the days I worked on the class, which because of my schedule were the two days (weekend) before assignments were due on Mondays.	12/6/2014 9:55 AM
16	We were not given a full week to complete assignments. We were docked a point for turning things in on Monday even though the class opened on Tuesday mornings, usually a bit later than the 8:00 start.	12/6/2014 9:31 AM
17	In person classes sometimes took priority over this online course	12/6/2014 12:14 AM

Online Student Survey 2014

18	I felt like the odd man out not having any programming background. felt out of my league. felt like I need a prereq to have an easier time in class	12/5/2014 11:43 PM
19	Video lecture issues	12/5/2014 10:12 PM
20	None	12/5/2014 4:57 PM
21	none!	12/5/2014 3:43 PM
22	I did not have any challenges	12/5/2014 3:41 PM
23	More work than I expected for a one unit class.	12/5/2014 1:24 PM
24	There were no challenges except my normal disability issues, which I have learned how to deal with thru my Brain Injury Class	12/5/2014 1:14 PM
25	none	12/5/2014 12:00 PM

Q19 Did you attend an orientation for this course?

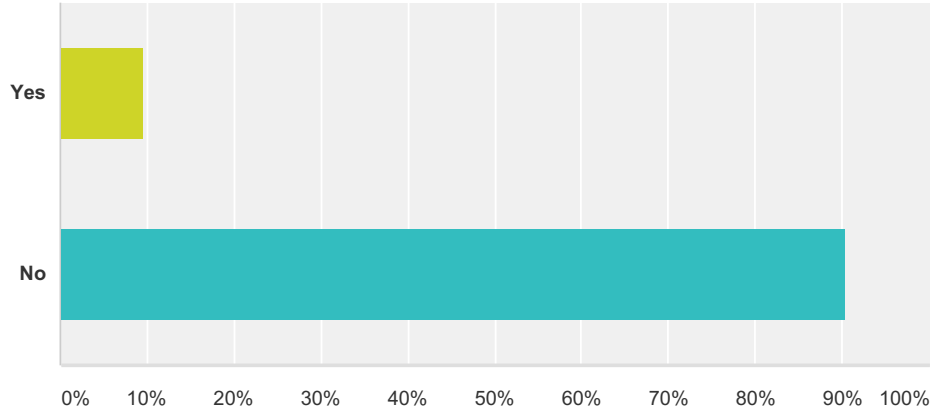
Answered: 176 Skipped: 33



Answer Choices	Responses	
Yes, I attended an optional face-to-face orientation	5.68%	10
Yes, I attended a mandatory face-to-face orientation	1.14%	2
Yes, I attended/viewed an optional online orientation	12.50%	22
Yes, I attended/viewed a mandatory online orientation	11.36%	20
No, I did not attend an orientation	69.32%	122
Total		176

Q20 Did you take College Skills 334 (“How to Take an Online Course”) before or during the semester you enrolled in this course?

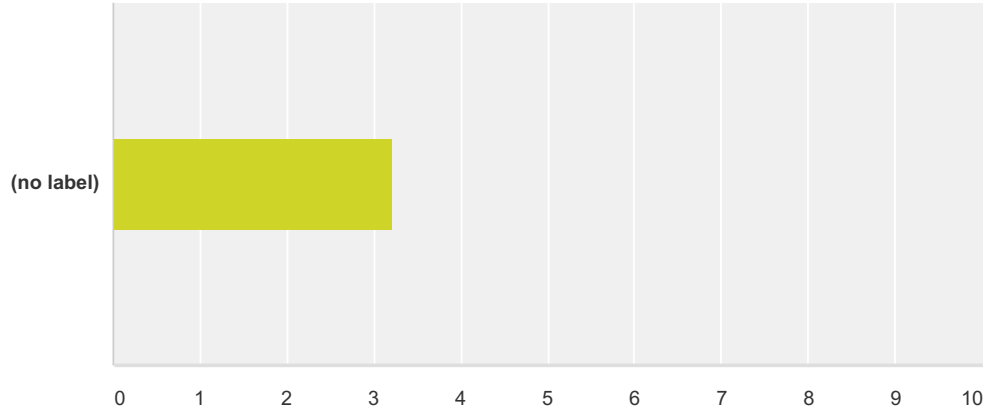
Answered: 186 Skipped: 23



Answer Choices	Responses	
Yes	9.68%	18
No	90.32%	168
Total		186

Q21 How useful did you find the College Skills 334 Class in preparing you for taking an online class?

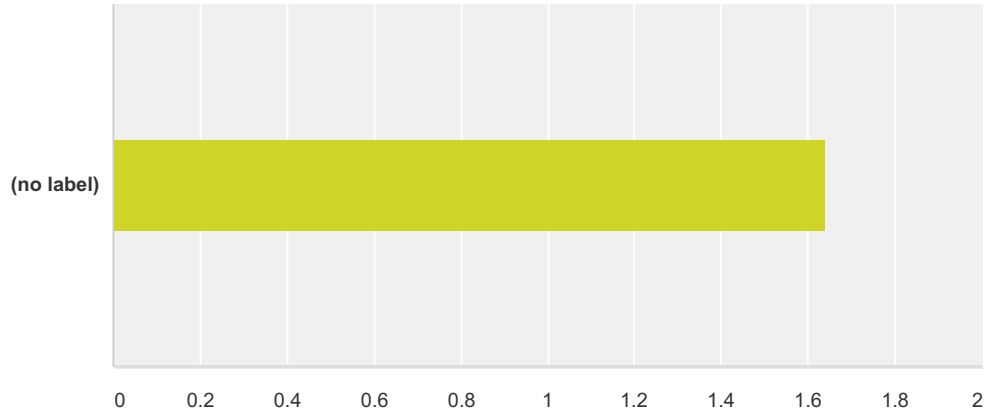
Answered: 18 Skipped: 191



	Very useful	Somewhat useful	Neutral	Not useful	Total	Weighted Average
(no label)	50.00% 9	27.78% 5	16.67% 3	5.56% 1	18	3.22

Q22 Would you find an assessment of your readiness to take an online class and a tutorial related to taking an online class helpful?

Answered: 159 Skipped: 50



	Very helpful	Somewhat helpful	Not helpful	Total	Weighted Average
(no label)	16.35% 26	30.82% 49	52.83% 84	159	1.64

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Q23 Please use this space to comment on the above question.

Answered: 47 Skipped: 162

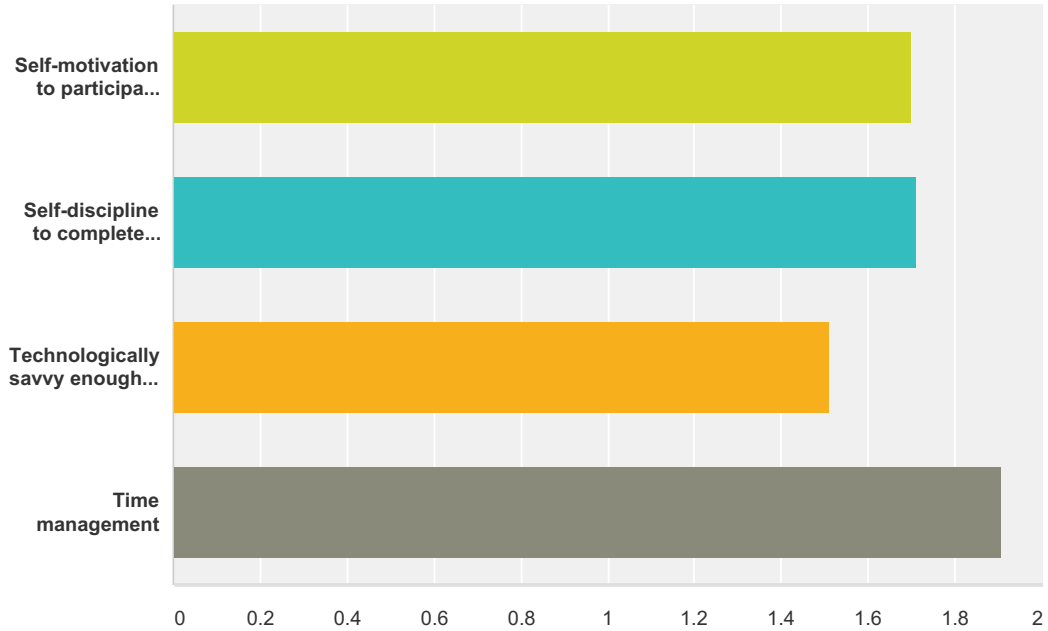
#	Responses	Date
1	Not sure where I missed the College Skills 334 recommendation, however, I have some lower division units transferred into SRJC at this time. Yet, I have some 40 or more upper division course work. In sum, the majority of my studies have been online. Also I partake in open university studies where college instructors manage 80,000 / 90,000 students globally; somehow their platforms are more uniform and students can cut to the quick in 'learning the subject matter at hand' verses computer training to access education. Udacity is an excellent example. Thank you. Happy Holidays!	12/24/2014 10:59 AM
2	Although I have loved using online classes and have known how to use online modules, I think having tutorial classes related to taking online ones would really help me even more. Being ready and prepared also helps best.	12/23/2014 6:17 PM
3	I am extremely computer literate/savvy/awesome. A tutorial would only annoy me.	12/22/2014 9:01 AM
4	I am computer savvy so this is not really helpful for me or any more informational than what I already know.	12/18/2014 12:13 PM
5	not sure, probably not	12/16/2014 11:14 PM
6	I just dont prefer to learn online	12/16/2014 12:43 PM
7	I believe I am quite comfortable and do not need an assessment, but it may be helpful for others who are not as computer literate to gauge their preparedness.	12/16/2014 8:20 AM
8	I am sure an assessment or tutorial could provide students with helpful tips and strategies, as long as it was not made mandatory. One reason students take online courses is the benefit of flexible time and scheduling, so there is no way to tell if a student would have time to take an assessment or tutorial. Everyone is unique and has a different learning style; what works for one person may not work for another. That is why an assessment and tutorial may be "somewhat helpful" to one person, while proving to be extra work for another.	12/15/2014 10:41 PM
9	I was already confident in my ability to take an online course. However there were certain tech difficulties in accessing the web server that I was unfamiliar with so student tech services helped somewhat.	12/15/2014 7:06 PM
10	Computer skills are advanced so I do not feel it necessary to be instructed on how to take an online course.	12/15/2014 5:38 PM
11	I believe I have the necessary skills. I have taken many classes successfully.	12/15/2014 9:23 AM
12	It isn't rocket science.	12/13/2014 4:22 PM
13	I have a 4.0 GPA with SRJC in all my online classes - I am doing fine...!	12/13/2014 9:41 AM
14	Would need assessment review before making a feedback statement.	12/12/2014 12:45 PM
15	I used to work and had a start-up in high tech, so I am very knowledgeable about computer, Internet and email. Of course, I can still run into trouble but I never had a problem so far.	12/12/2014 12:11 PM
16	My biggest problem is the class was too easy and I sometimes have a hard time being motivated when I am not challenged	12/11/2014 10:13 PM
17	Yes I think it would definitely help students navigate the websites.	12/11/2014 1:34 PM
18	I think if a person understands the English language and also has reasonably good computer skills the online courses work well.	12/11/2014 12:45 PM
19	Learning is learning. There is no one way to study or be taught. It depends on the individual	12/10/2014 1:41 PM
20	I've taken enough online classes that this would not apply to me.	12/10/2014 12:37 PM
21	I am an adult and can judge my readiness	12/10/2014 11:44 AM
22	I'd probably be offended by this. Like seriously, what? My readiness to take a class? Are you joking? If I'm taking a class, I know what I'm getting into. The only variables are the teachers you supply.	12/10/2014 10:58 AM
23	I have been taking on-line classes for decades, don't need it	12/9/2014 4:45 PM

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24	I've taken several other online classes but feel this course was above my skill level even though it was supposed to be an entry level class.	12/9/2014 10:23 AM
25	I did not need a tutorial because I was able to figure out the online class by myself. It was clear and easy to use.	12/8/2014 6:18 PM
26	Personally for me, I was fine because I did all of high school online, this may not apply to people who are taking an online class for the first time.	12/8/2014 4:28 PM
27	Class was self explanatory	12/8/2014 3:52 PM
28	I am capable of motivating and completing an online class and have done so in the past without assistance.	12/8/2014 2:32 PM
29	I already know that I am proficient enough to take online classes / have taken them before	12/8/2014 10:34 AM
30	I already know that I do well with online learning, but in a more challenging subject it might be helpful to know if I would be better suited to be there in person.	12/7/2014 9:59 PM
31	I don't feel like it is necessary, the class is straightforward	12/7/2014 12:30 PM
32	I think taking an online class requires dedication and time. Time that I am more than happy to put but the limited computer access is difficult for me and is hurting my grades.	12/6/2014 10:23 PM
33	I felt ready for this class. The material presented in extremely slow lecture style over many PowerPoint slide was painfully boring, which makes it difficult maintain interest in the subject matter. I don't think this instructor is ready for this format. He lost patience with students often who asked questions.	12/6/2014 8:57 PM
34	I think the problem lies in how the subject matter is presented. The most challenging aspect of taking an online class is the human disconnect between ins tricky and student.	12/6/2014 3:55 PM
35	Very helpful because it gives me a second chance to think through, if this course was right for me.	12/6/2014 2:42 PM
36	I felt personally prepared to take an online course, and I had assessed potential challenges independently.	12/6/2014 2:22 PM
37	I have taken MANY online classes, and am conversant with the skill set.	12/6/2014 9:56 AM
38	You couldn't do the assignment in Cate. I did the assignment using desk top publishing and then had to cut and paste the work into Cate, losing most of the formatting (for example, underlining, tabs, bold, italics.)	12/6/2014 9:35 AM
39	Don't need additional help because I have been doing online courses and adjust to each one within a week	12/5/2014 10:14 PM
40	everything is ok	12/5/2014 9:09 PM
41	I do not need an assessment to see if I'm ready. I don't think online and regular classes should be viewed differently.	12/5/2014 7:05 PM
42	I took the online class orientation/assessment and that was helpful for me to understand that my computer knowledge was far beyond what was needed to be successful. I just prefer face-to-face classes/instruction.	12/5/2014 6:49 PM
43	I have already taken many online classes and am very familiar with the format; I feel the CS 334 would be a waste of valuable time	12/5/2014 4:58 PM
44	I did take an online tutorial and found it to be basic.	12/5/2014 4:34 PM
45	Everything should be in CATE format. MOODLE is absolutely ridiculous- its difficult to navigate because its so "all-over-the-place".	12/5/2014 2:34 PM
46	I already feel confident in my online class skills.	12/5/2014 1:30 PM
47	It was obvious that the course was made quite some time ago and is just reused every semester. Some of the dates were from past semesters. It did not feel like the instructor was part of the course. The material is just recycled every semester. The impression the class gave was that on the first day someone "turned the course on" and walked away.	12/5/2014 1:08 PM

Q24 How would you rate yourself in terms of the skills required for succeeding in an online course?

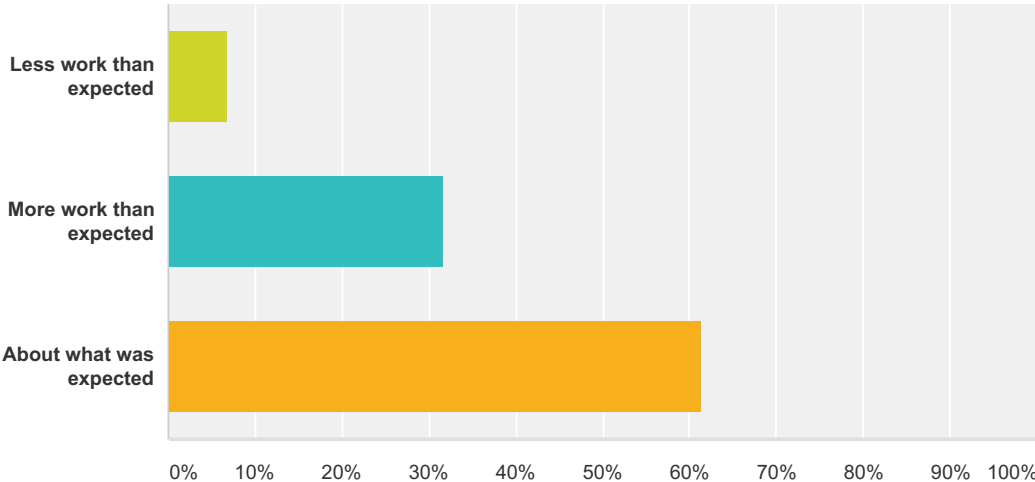
Answered: 176 Skipped: 33



	Very prepared	Prepared	Neutral	Unprepared	Very unprepared	Total	Weighted Average
Self-motivation to participate in online class	44.00% 77	44.00% 77	10.29% 18	1.71% 3	0.00% 0	175	1.70
Self-discipline to complete assignments on time	45.98% 80	40.80% 71	9.77% 17	3.45% 6	0.00% 0	174	1.71
Technologically savvy enough to participate fully	57.71% 101	33.71% 59	8.00% 14	0.57% 1	0.00% 0	175	1.51
Time management	35.26% 61	43.35% 75	16.76% 29	4.62% 8	0.00% 0	173	1.91

Q25 How does the workload of this course match your expectations?

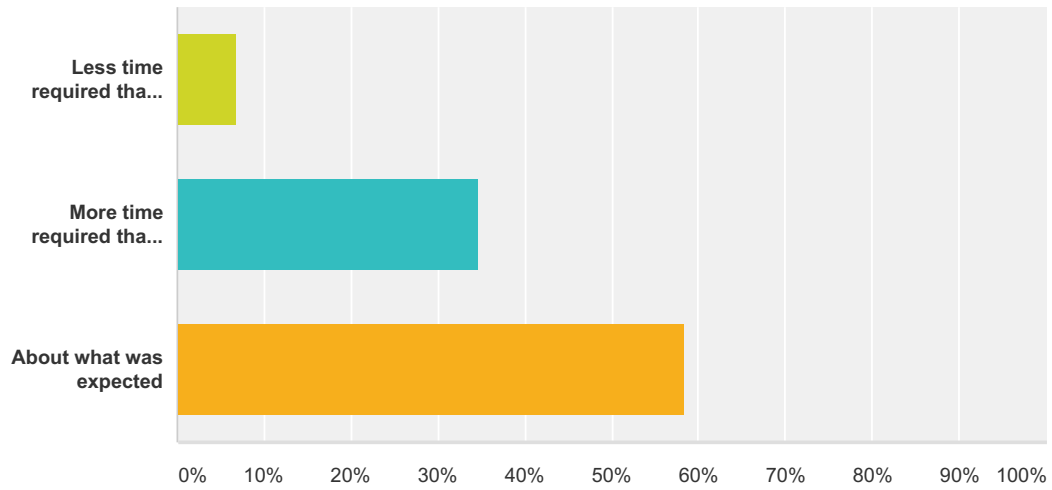
Answered: 176 Skipped: 33



Answer Choices	Responses
Less work than expected	6.82% 12
More work than expected	31.82% 56
About what was expected	61.36% 108
Total	176

Q26 How do the time requirements of this course match your expectations?

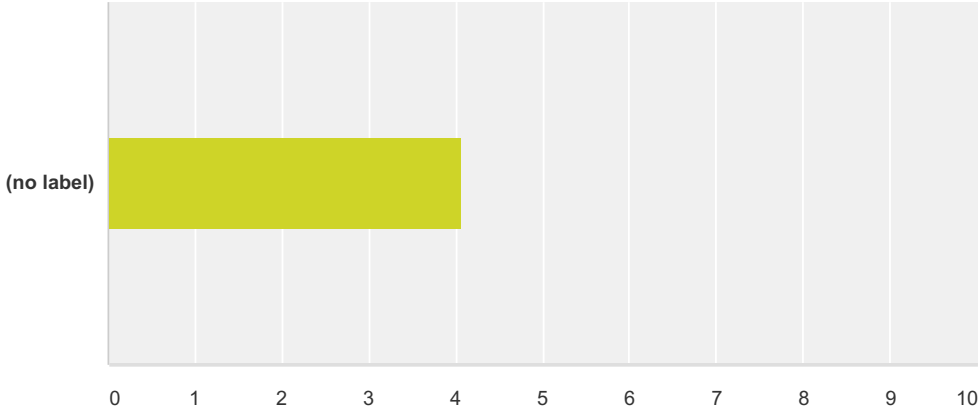
Answered: 176 Skipped: 33



Answer Choices	Responses	Count
Less time required than expected	6.82%	12
More time required than expected	34.66%	61
About what was expected	58.52%	103
Total		176

Q27 Overall, how satisfied are you with the quality of this online course?

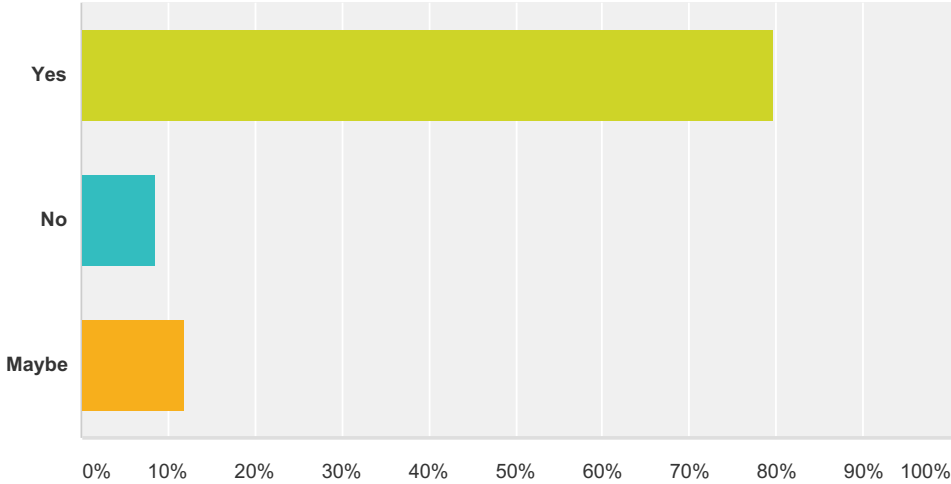
Answered: 177 Skipped: 32



	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	Total	Weighted Average
(no label)	46.89% 83	28.25% 50	13.56% 24	8.47% 15	2.82% 5	177	4.08

Q28 Based on your experience in this online class would you take another online course at SRJC?

Answered: 177 Skipped: 32



Answer Choices	Responses	
Yes	79.66%	141
No	8.47%	15
Maybe	11.86%	21
Total		177

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Q29 Add any other comments related to online courses that you have taken at SRJC.

Answered: 36 Skipped: 173

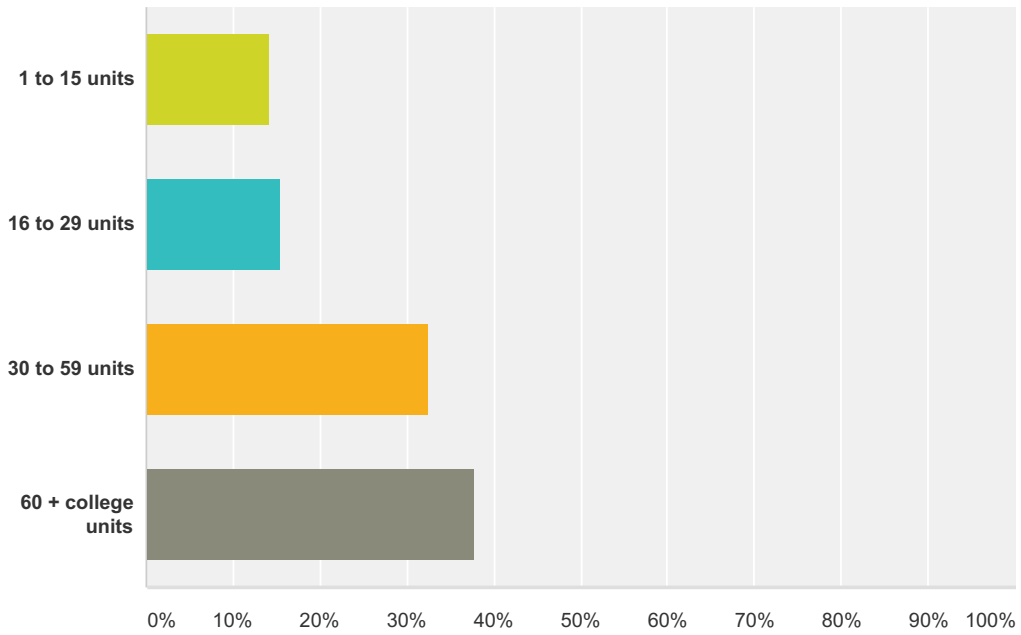
#	Responses	Date
1	Absolutely, I would take another course. From this instructor as well as others, although others uniquely drive the online delivery of their course content. I've been using a computer since late 70's. As a change-agent, I welcome new and more efficient methods of teaching in our Net world. Other colleges have lifted the time limits on testing, because I have computer problems - as in being hacked - by many government agencies and corporations wherein I worked for those that keep us satellite tethered, as do their clients for protection of IP, research and more . . . Lifting time limits helps reduce the anxiety of others interfering with my work - because they can. My IP provider called me and told me my computers were hacked many times during college studies.	12/24/2014 11:05 AM
2	They were fun, helpful, and easy to understand for the most part. To me, I enjoy taking online classes more than I do on-campus ones.	12/23/2014 6:21 PM
3	I would make sure to meet my instructor so I get an idea of their personality before taking another online class. This is actually the first online class where the instructor does not ask to meet on campus at least once during the semester.	12/18/2014 12:15 PM
4	I am taking the web development classes and it seems like there is quite a bit of overlap and doing the same thing in many of the classes. Would prefer them to be more different from each other than they are.	12/17/2014 10:16 AM
5	recorded lectures should be live not two years old	12/16/2014 11:16 PM
6	This was my first online class and I was a bit apprehensive about doing so. I also concurrently took a pathophysiology class at Yuba College and it did not rate in comparison. Professor Rangraves could instruct others on how to organize and manage an online course. If I only took the other course my views might be far different regarding online courses. A big "thank you" to her.	12/16/2014 8:24 AM
7	This semester I took a course that met face-to-face, but had all of the assignments online. We used canvas.com and I found it easier to use than Moodle. When I used canvas for my other course, it was easier to keep track of my own progress, submit assignments, and manage my time. I think it would be beneficial if more instructors considered using canvas as opposed to moodle.	12/15/2014 10:47 PM
8	I could not have taken the course if it hadn't been online so I am grateful that it was available.	12/15/2014 7:07 PM
9	Any feelings I hold for the class not satisfying me are all due to the constraints of the software in the MYIt lab and not with the instructor or classmates. The program is limited to how you respond to it and so became frustrating when you know how a task is done and do the task in most of the ways you know but are told that you are wrong because the program wants it done a specific way or an alternate way. Both are correct but I am denied satisfaction because the program has no way to reason an alternative.	12/15/2014 5:46 PM
10	I love the flexibility. I jump on assignments right away so that I have less stress about meeting deadlines.	12/15/2014 3:30 PM
11	I have taken many online courses, here and elsewhere. Two instructors/classes stand out as exceptionally good: Bruce Purcell, Photoshop 1 and BAD 10 Macpherson B Online. One class I believe needs review- in materials, quizzes, and delivery: 1320 PSYCH 1A Maggio-Hucek Online	12/15/2014 9:34 AM
12	some teachers are great on answering your questions, etc. Others leave you completely to your luck and do not even hesitate to get back to you or answer any questions you may have. Taking an online course is challenging if the teacher doesn't do his job like he/she is supposed to. We only rely on the help of them through a computer and if they aren't going to assist us with their help to answer our questions, then why should we even bother in taking an "online" class?! I had to drop an online class due to the lack of help from the teacher.	12/14/2014 1:32 AM
13	Moodle is the best platform. CATE pages look like they were designed by a 2 year old, and are very hard to work with.	12/13/2014 4:23 PM
14	SRJC's online courses make it possible for me to continue my education while working full time and supporting everything else the goes with owning home, caring for a family, etc. I am very grateful for the the online classes offered by SRJC!!!	12/13/2014 9:44 AM
15	I love the convenience of online classes.	12/12/2014 12:46 PM

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16	Dr. Saleh is a wonderful and informative Instructor, and I love her online lectures.	12/12/2014 12:13 PM
17	I love online courses	12/11/2014 2:43 PM
18	You should really look over some of the people you supply as teachers for these courses. I don't want to read plagiarized "lectures" slapped together from a series of internet articles by an 80-year-old woman with tenure. It just ends up insulting to both my grade and my intelligence. From past experiences at your campus, though, it almost seems like that's all you can get.	12/10/2014 11:02 AM
19	I enrolled in 2 for next semester	12/8/2014 8:02 PM
20	I am currently registered to take two more online classes this next semester.	12/8/2014 6:19 PM
21	I enrolled in a Psyche class online which I did not complete. The site was a bit confusing. It might have been moodle.	12/8/2014 2:34 PM
22	CATE is very difficult to use and makes taking online classes much more difficult than it should be. Moodle is great.	12/8/2014 10:35 AM
23	Very satisfied with the instructor! She was fantastic and responded very promptly to email.	12/7/2014 10:00 PM
24	I am so thankful for online courses. I wish there were more choices at this junior college. This art history 1.2 is now my favorite to date! Professor is awesome, a great teacher!	12/7/2014 7:34 AM
25	I love taking online classes. It makes it so much easier for me because of work and other time constraints. I am taking 12 units of online classes next semester. I hope to take more next year and it would be great if more courses would be opened online.	12/6/2014 10:24 PM
26	The format was not an issue. The instructor was.	12/6/2014 8:59 PM
27	No comments	12/6/2014 3:07 PM
28	Some instructors are VERY available and responsive, and some are not. Norman Rose was not. If he was not going to be available to help and answer questions on weekends, why didn't he have a different due date than Monday?	12/6/2014 9:59 AM
29	I took another course online last semester. It went more smoothly. The work was available in a timely fashion and you had the full week to do it without losing a point. Because I have too many units to have any priority registration, I will be taking two classes at another college in the spring. They use Moodle.	12/6/2014 9:42 AM
30	Look forward to being DONE with school haha	12/5/2014 10:15 PM
31	everything is ok	12/5/2014 9:11 PM
32	My classes required me to respond to classmates on the message boards. This was fine but seemed artificial and that no true discussion emerged from it.	12/5/2014 7:07 PM
33	I have nothing negative to say about the online courses offered at the SRJC; however, online courses are not my preference, and I will only take them if it is the only option.	12/5/2014 6:52 PM
34	Love them, wish there were more!	12/5/2014 1:31 PM
35	I believe there are some courses that I would prefer to take in class, like Speech classes, or acting, or communication classes where mind, body, and speaking are an important part of these types of courses.	12/5/2014 1:18 PM
36	I have taken online courses before as part of my BS. The course I took worth SRJC was not centered around learning it felt like the school was just going through the motions without any real attention to the class as it was happening.	12/5/2014 1:13 PM

Q30 Before you began this course, how many college units had you completed?

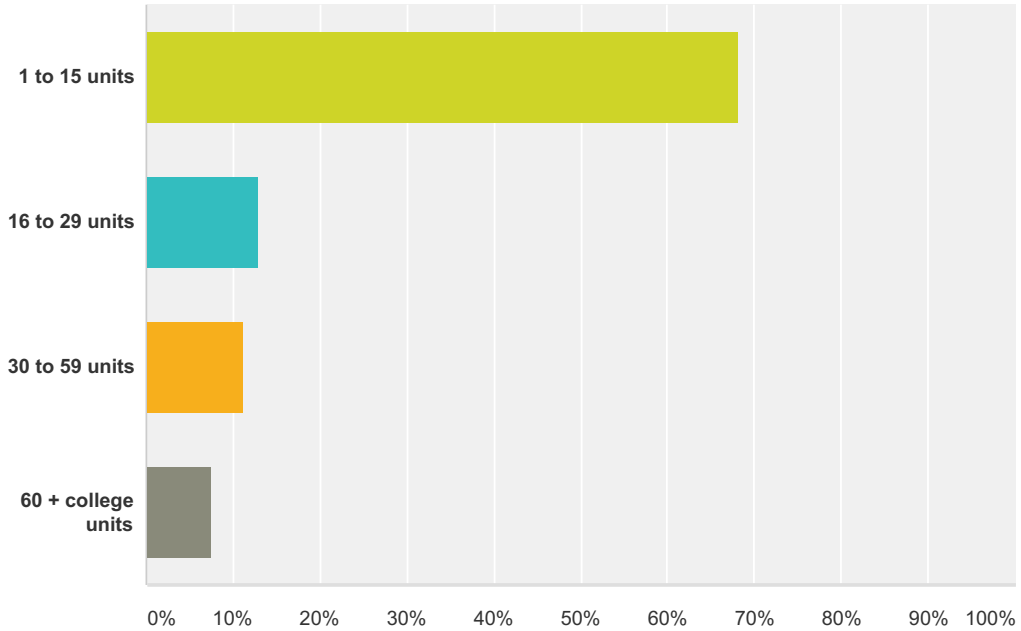
Answered: 169 Skipped: 40



Answer Choices	Responses
1 to 15 units	14.20% 24
16 to 29 units	15.38% 26
30 to 59 units	32.54% 55
60 + college units	37.87% 64
Total	169

Q31 Before you began this course, how many online college units had you completed?

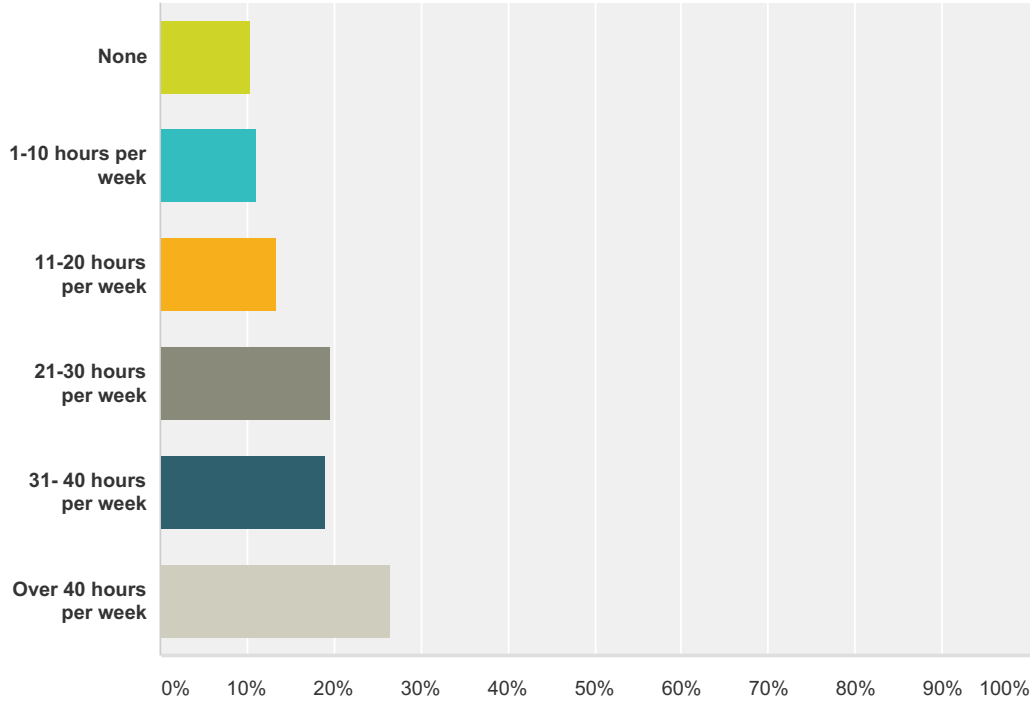
Answered: 161 Skipped: 48



Answer Choices	Responses
1 to 15 units	68.32% 110
16 to 29 units	13.04% 21
30 to 59 units	11.18% 18
60 + college units	7.45% 12
Total	161

Q32 About how many hours per week do you work (for pay, volunteer, or family obligations)?

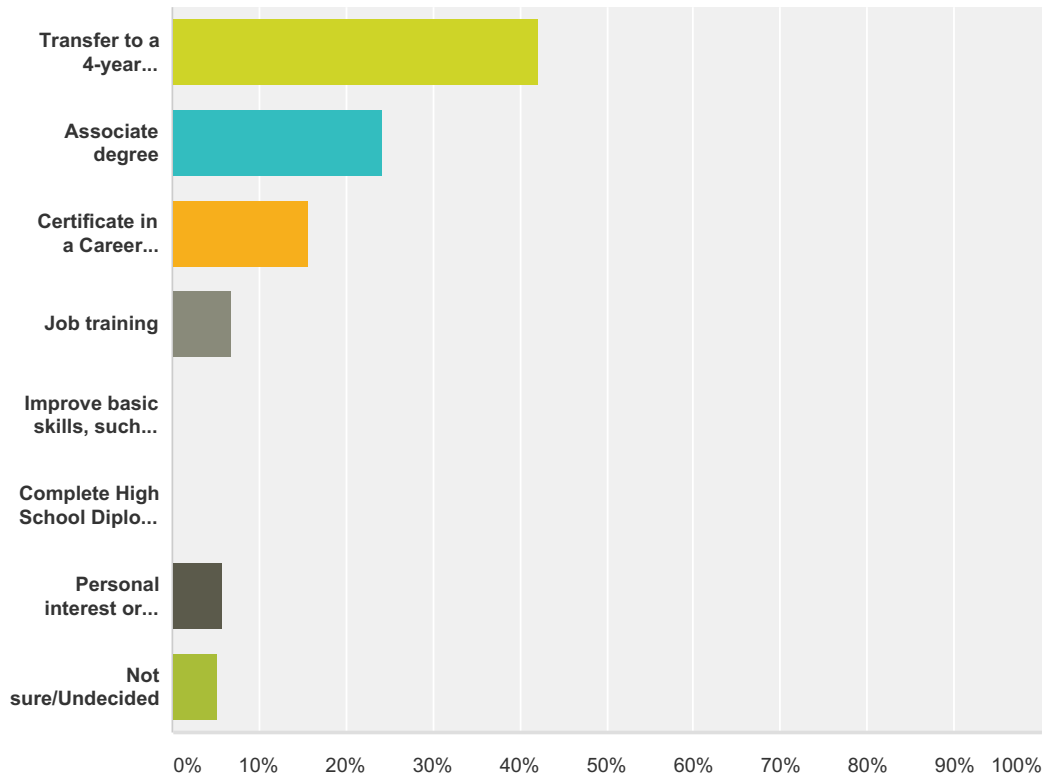
Answered: 173 Skipped: 36



Answer Choices	Responses	
None	10.40%	18
1-10 hours per week	10.98%	19
11-20 hours per week	13.29%	23
21-30 hours per week	19.65%	34
31-40 hours per week	19.08%	33
Over 40 hours per week	26.59%	46
Total		173

Q33 Please select your primary educational goal at SRJC from the following choices:

Answered: 173 Skipped: 36



Answer Choices	Responses
Transfer to a 4-year (baccalaureate granting) college or university	42.20% 73
Associate degree	24.28% 42
Certificate in a Career Technical Area	15.61% 27
Job training	6.94% 12
Improve basic skills, such as reading and math	0.00% 0
Complete High School Diploma or GED	0.00% 0
Personal interest or self improvement	5.78% 10
Not sure/Undecided	5.20% 9
Total	173