Student Health Services
Health Services Advisory Committee
Meeting Minutes 12/5/13

Attendance: Tina August, Cheryl Higgins, Art Hsieh, Bert Epstein, Susan Quinn, Ruth Ann Grogan, Catherine Williams, Deborah Ziccone, Kasia Morales, Shannon Lawee,
Guests: Juanita Dreiling (note taker)

Agenda Review:

Announcements:
Susan Q: The Affordable Care Act workshop/event on December 4th was well attended. Linda Leu from the Young Invincibles was a very dynamic speaker. After her presentation, Linda noted that the Act will take years to implement, and in the future, the Young Invincibles will focus on advocating for health insurance coverage of undocumented residents. Susan also mentioned that SHS will be hosting additional ACA workshops in the Spring.
Bert E: SHS is hosting a Working With Veterans event tomorrow from 9am-12pm in the Student Activities Center. There will be a keynote speaker (military officer) presentation from 9am-10:30am and a student panel from 10:30am-12:00pm.
Susan Q: Ricardo has reconvened the Veteran’s Task Force in an effort to better meet the needs of veterans on campus. Their first meeting is next week. The task force has been taking a leadership role in coordinating and collaborating momentum to work on Veteran issues. Faculty who may have an interest in participating include Nancy Villega – English Dept. and Monte Freidig – Social Sciences Dept.
Tina A: Provided an update regarding Financial Aid – Volume is going up. There is a large work load. There have been a couple of students that have come into Financial Aid upset about money. During loan workshops, Tina uses her best judgment to reduce requested loan amounts. There are many students with large loans that have not obtained degrees.
Kasia M: Kasia received an e-mail about a Christmas tree event this Saturday hosted by the Santa Rosa High School baseball team at the Finley Center. They will be giving away trees to people who can’t afford to buy one.

Approval of Meeting Notes: Due to a limited number of members in attendance, the meeting minutes from November will be approved via e-mail.

Review of Roster for HSAC Committee 2013-2014
Susan Q. noted that the committee is still looking to fill the following roles:
• Students: There is room for another student on the committee (not affiliated with SHS). Kasia volunteered to seek a Human Services student and was directed to have them contact Omar Paz, if interested, so that the Student Senate can approve the student’s membership.
• Classified: A vacancy exists. Suggestions for another member encouraged. People are busy!
• Administration: There is still an administrator vacancy on the committee, as the initial appointment of Vanessa Shannon was not agreed upon by her supervisor.
• Community: There are 2 vacancies on the committee for community members. We might want to ask the new County MHSA Coordinator, Amy Faulstich. Daniel Creegan from Vista
was also mentioned as a potential member by Catherine Williams. Daniel was an SPS intern with us for four years in the past.

- **Committee Chair:** The Chair is primarily responsible for facilitating meetings, and sending the agenda out to the committee members prior to the meeting. No volunteers were forthcoming.

**Student Health Services Department – Brief Updates 2013-2014**

**Fiscal Check-in:**
- **Health Fee Revenue:** The outlook is very concerning, as this is directly linked to enrollment, which so far is down 14.5% from last semester. This is not good for SHS. We are in for a challenge.
- **MAA Revenue:** We are looking for ways to increase referrals to MediCal enrollment and health services, as this will increase our reimbursement. There are caps on how much time can be claimed in each code category due to a recent audit in California by the Federal government. The good news is that the audit did not eliminate community college agencies during the audit! But we will probably see a reduction in MAA reimbursement with a change in the claiming process starting 14-15. We don’t know how much of a reduction yet though.
- **Peers Grant Revision:** The Peers grant was extended through September, and will then end. We will be approaching the County for a raise on our PEI grant, to assist in keeping the PEERS project sustainable, albeit reduced in scope.
- **Bert E.** commented that enrollment numbers might not be as bad as we think, since enrollment is still happening. He also mentioned that a new marketing position was created at the college and that person’s role will to bring new students into SRJC, so maybe we can get those enrollment numbers up!

**Personnel Updates:**
- Cheryl Higgins, Petaluma Nurse Practitioner, is retiring!!!
- SHS is recruiting 2 Nurse Practitioner positions (75%). The positions were reduced for fiscal and efficiency reasons. Part-time positions seem to be more appealing. First interviews are next week on Tuesday and Wednesday. Second interviews are finals week. SHS is hoping to make a job offer before January.
- Susan is optimistic about hiring 2 new NPs. Bi-lingual applicants are preferred. Diversity is a challenge. SHS puts a lot into the recruiting process – e-mails were sent out to 60,000 CANP members, with a national ACHA posting, in addition to Craigslist and the Press Democrat. There were 7 applicants.
- Medical Assistant Karen Bowden has requested a workload reduction. She will likely retire soon. SHS is fortunate to have Martha Cole back as an STNC Medical Assistant (SHS’s first permanent Medical Assistant hired in 1996). Karen is available for cross-training her in the coming months.

**SHS Department Presentation**

**HSAC Clinical Services Report – Cheryl Higgins:** SEE POWERPOINT

- **Clinical Staff:** There have been challenges for the NP run clinical practice due to a shortage of staff.
- **Trends for Clinical Appointments 2010-2013:**
Information is dependent on practitioner’s data entry in SHS’s Electronic Health Record system.

Appointments are down due to a decrease in enrollment, reduced staffing, changes in TB appointment visits (from 4 to 3 visits), possibly increased health insurance status of young adults, and other unknown factors.

No TB tests were provided for faculty this Fall due to a national shortage of the testing materials—appointments were reserved for students to meet their college program requirements. This had a big effect on appointment numbers.

Our STNC NPs are becoming employed by other agencies and are not available as much. SHS has had to go without on occasion. There is a definite concern with getting new NPs on board. Cheryl noted that our per diem pool is not as strong, possibly due to low salary.

Medical Assistants have taken on more immunization appointments.

An acute care pie chart of diagnostic codes and treatments was reviewed. With mental health NP visits, Susan noted that the amount of time the NP spends with a student on psychosocial issues might not accurately be reflected in the data.

Repro: In Petaluma, reproductive appointments have increased slightly. Susan noted that services in Santa Rosa have been expanded to teens (non-students) on a drop in basis, and SRJC outreach will be provided during these visits.

Chlamydia is up on the Petaluma campus. Testing is important!

Unintended pregnancies are down on both campuses. It’s a challenge to make students aware of contraceptive services on campus. Only 16% polled indicated they knew about them.

Gardasil vaccines are down in 2013 – more people already have the vaccine and the fact that it’s been around for a while may explain this trend.

What We Do - Qualitative Clinical Services:

Example of student w/strep throat who needed rapid test just before an exam. A visit to Kaiser, with a $30 co-pay was unsuccessful in getting an immediate diagnosis. The student came to SHS then, and we were able to determine illness, write the student a note and issue medications, and the student made alternative arrangements with the faculty, keeping exposure to communicable disease out of the classroom. This serves all students.

Health Promotion:

Cheryl Higgins and Jeane Erlenborn teamed up recently for full length classroom presentations in Petaluma.

Donna Jones provided education on SHS and immunizations at program orientations in Santa Rosa.

Mental Health:

Cheryl Higgins provided examples of mental health services provided by Nurse Practitioners, including crisis intervention, and referrals to Student Psychological Services and CAPE.

Challenges for 2014:

Outreach

Facilitating affordable healthcare access for the uninsured

Fiscal budget

Hiring and retaining staff
Meeting Evaluation – Plus Delta:

What seemed to work well:
- Not having such a full agenda made it more spacious for discussion
- Cheryl’s presentation was great
- Having a Note taker here (not a committee member)
- Relaxed atmosphere
- Tech was good

No areas that could be improved upon!